DISCOUNTS & CONCESSIONS

Tasmanian Government Concessions Guide

2022-23





In recognition of the deep history and culture of this island, we acknowledge and pay our respects to all Tasmanian Aboriginal people; the past and present custodians of the Land.

PREMIER'S MESSAGE



Our government understands that the increasing cost of living is stretching the budgets of many Tasmanians.

We are committed to supporting Tasmanians to alleviate financial stress and helping them to access health, education, housing and community life.

The Tasmanian Government Discounts and Concessions Guide offers a wide range of concessions and discounts to assist the many Tasmanians on low or fixed incomes to afford the basics – like electricity, health care, housing, education and transport.

There are around 90 concessions and discounts available to assist individuals and families with the cost of living.

Our government will keep looking at ways in which we can provide additional support. For instance, we've recently announced increased allowances for patient travel and the removal of co-payments for concession cardholders, as well as an additional 2022 Winter Bill Buster discount on electricity for all eligible concession customers.

This Guide is a valuable resource for Tasmanians. Please share it with your friends, family and community so it can reach those who need it most. It is also available online at www.concessions.tas.gov.au

Jeremy Rockliff MP Premier of Tasmania

HOW TO USE THIS GUIDE

This Guide lists all the discounts and concessions offered by the Tasmanian Government to the Tasmanian community. They are presented by category, such as transport or education. Use the colour coding and icons to help you find your entitlements.

IMPORTANT NOTES:

Please check the Discount and Concessions website at www.concessions.tas.gov.au regularly for updates, as changes to discounts and concessions may occur during the year. The website will always have the most up-to-date information.

Key

Take note of the icons below. They will help you find the concessions available to you in this Guide. All the discounts and concessions available for each concession card are listed on pages 4–13. Concession cards must be current for the concession to apply.

Concession cards issued by the Cards issued by the **Australian Government: Tasmanian Government:** Services Australia Seniors Card Health Care Card Services Australia CC Companion Card Pensioner Concession Card Concession available to Department of Veterans' DVAPCC anyone who meets the Affairs (DVA) Pensioner eligibility criteria: Concession Card Services Australia Commonwealth Seniors Health Card Apply online or download www Department of an application form Veterans' Affairs (DVA) Commonwealth Seniors Health Card

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SERVICES AUSTRALIA HEALTH CARE CARD



KEY



Eligibility

Eligibility for the Health Care Card (HCC) is determined by Services Australia.

If you are receiving certain payments or supplements or the maximum rate of Family Tax Benefit (Part A), you will automatically receive a HCC. Partners and children may also be covered by the card. The HCC is automatically reissued when it expires, if you are still eligible.

If you are not entitled to receive an automatic HCC, you may need to put in a claim to find out whether you can receive a Low Income (LIC) HCC, Foster Child HCC (FST), or Ex-Carer Allowance (child) HCC (EXCA).

Low income earner

You may be eligible for a LIC HCC if you are on a low income and meet the LIC HCC income test. LIC cardholders must reapply to renew their card when it expires.

Foster carers

You may be eligible for a FST HCC if you are a foster carer, or caring

for someone else's child. You do not need to be a formal foster carer, for example, caring for a child in out of home care, to be eligible. Anyone, such as a grandparent, sibling or aunt, who is caring for a child that is not their natural or adopted child is an informal foster carer and may be eligible.

The FST HCC is:

- · not subject to an income or assets test
- issued in the name of the child in your care
- automatically reissued when it expires if you are still eligible.

Ex-Carer Allowance

You may be eligible for an EXCA HCC if you:

- · are aged between 16 and 25 years
- are a full-time student
- were receiving a Carer Allowance HCC on the day before you turned 16 years, and
- are an Australian resident.

You must apply for the EXCA HCC. This card is not automatically reissued.

Cardholders must reapply to renew their card when it expires.

Digital concession cards

If you already have a concession or health care card from Services Australia, you can access a digital image of your card from the Digital Wallet on your Express Plus Centrelink mobile app. The Digital Wallet lets you present your concession or health care card using your smart device.

For more information

Web: www.servicesaustralia.gov.au/concessioncards

Concessions available:



Council rates concession	Motor tax (40% concession)54
Annual electricity concession20	Motor vehicle registration
Adult bus travel concession23	compulsory third party insurance (MAIB)55
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Tuition fees	Port Arthur Historic Site58
Adult dental service39	The Cascades Female Factory
Continuous Positive Airways	Historic Site59
Pressure Program40	The Hastings Experience, Mole
Enteral feeds and supplements42	Creek Caves and Highfield House 60
Lymphoedema	Three Capes Track60
Orthotic/prosthetic services44	Water and sewerage concession 68
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Patient travel assistance45	Loan Program70
Pharmaceuticals46	Right to Information requests71
TasEquip47	Ticket to Play72
Driver licence	Veteran Wellbeing
Recreational game licence50	Voucher Program72

SERVICES AUSTRALIA PENSIONER CONCESSION CARD



KEY



Eligibility

Eligibility for the Pensioner Concession Card (PCC) is determined by Services Australia.

You can get a PCC if you receive any of these payments:

- · Age Pension
- Bereavement Allowance
- Carer Payment
- Disability Support Pension
- JobSeeker or Youth Allowance and are single, caring for a dependent child and looking for work
- Parenting Payment (single)
- certain payment types because you have a partial capacity to work.

You may also get a PCC if you are aged over 60 years and have been receiving certain allowances or benefits for more than 9 months or have a partial capacity to work.

Digital concession cards

If you already have a concession or health care card from Services Australia, you can access a digital image of your card from the Digital Wallet on your Express Plus Centrelink mobile app. The Digital Wallet lets you present your concession or health care card using your smart device.

For more information

Web: www.servicesaustralia.gov.au/concessioncards

Concessions available:



Council rates concession14	Wigs48
Annual electricity concession20	Driver licence
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Transport access scheme (50% discount)	Motor vehicle registration compulsory third party insurance (MAIB)55
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DEPARTMENT OF VETERANS' AFFAIRS PENSIONER CONCESSION CARD



Eligibility

Eligibility for the Department of Veterans' Affairs Pensioner Concession Card (DVA PCC) is determined by the Department of Veterans' Affairs (DVA).

The DVA PCC is available to people who are receiving:

- · a Service Pension
- an Age Pension through DVA, or
- an Income Support Supplement.

To be eligible, you must:

be receiving one of the income support pensions listed above and be an Australian resident.

KEY



Please note the DVA PCC does not provide access to DVA's health care arrangements.

For more information:

Phone: 1800 VETERAN (1800 838 372)

Web: www.dva.gov.au

Concessions available:



Council rates concession14	Driver licence49
Annual electricity concession20	Firearms fees50
Heating allowance21	Inland recreational angling licence50
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SERVICES AUSTRALIA COMMONWEALTH SENIORS HEALTH CARD



Eligibility

Eligibility for the Commonwealth Seniors Health Card (CSHC) is determined by Services Australia.

The CSHC is different to the Seniors Card issued by the Tasmanian Government.

You may be eligible for the CSHC if you:

- have reached age pension age
- don't qualify for a payment from Services Australia or Department of Veterans' Affairs
- provide your and your partner's Tax
 File Numbers or have been granted an exemption from doing so
- · meet an income test, and
- are an Australian resident.

You must apply for the CSHC. The CSHC is renewed automatically, in September each year, provided you continue to meet the Australian residency and income requirements.

KEY



Digital concession cards

If you already have a concession or health care card from Services Australia, you can access a digital image of your card from the Digital Wallet on your Express Plus Centrelink mobile app. The Digital Wallet lets you present your concession or health care card using your smart device. Some concession providers may not accept digital cards and you will still need to use your physical card.

For more information:

Web: www.servicesaustralia.gov.au/seniorshealthcard

Concessions available:

Transport Access Scheme (50% concession)	26
SeaLink Bruny Island ferry	
service concession	28
Pharmaceuticals	46
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Parks and Heritage (various discounts available)	57

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DEPARTMENT OF VETERANS' AFFAIRS COMMONWEALTH SENIORS HEALTH CARD



Eligibility

Eligibility for the Department of Veterans' Affairs Commonwealth Seniors Health Card (DVA CSHC) is determined by the DVA.

The DVA CSHC is different to the Seniors Card issued by the Tasmanian Government.

The DVA provides a DVA CSHC to:

- Australian, Commonwealth, allied veterans or mariners with qualifying service
- partners (including widows and widowers) of veterans or mariners with qualifying service
- war widows or widowers receiving a War Widow's Pension or a Wholly Dependent Partner Payment.

To be eligible you must:

- meet the relevant age criteria
- be an Australian resident and live in Australia
- not be receiving income support from DVA
- not be receiving income support from Services Australia or hold a Services Australia CSHC, and

KEY



 meet the CSHC income test. (There is no assets test.)

Please note the DVA CSHC does not provide access to DVA's health care arrangements.

DVA Unique Identification Number (UIN)

As well as listing your DVA file number (for example TXI23456), the DVA CSHS lists your Unique Identification Number (UIN). The UIN helps concession providers quickly check your concession eligibility if their computer systems can't match DVA records.

For more information:

Phone: 1800 VETERAN (1800 838 372) **Web:** www.dva.gov.au

Concessions available:

Transport Access Scheme	
50% concession	26
SeaLink Bruny Island ferry	
service concession	28
Pharmaceuticals	46
Recreational game licence	50

Parks and Heritage (various discounts available) 57

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TASMANIAN SENIORS CARD



Eligibility

The Tasmanian Seniors Card is a lifestyle card that enables holders to receive discounts from over 600 businesses and government services ranging from transport, electrical products, and health care through to accommodation, building supplies, clothing, dining and much more. The Seniors Card is part of a national program and has a logo that is used by all States and Territories.

The Tasmanian Seniors Card is available to Tasmanian residents who are:

- 60 years and over, and
- not working more than 20 hours a week in paid employment (averaged over a 12-month period).

You can apply for a Tasmanian Seniors Card over the counter at any Service Tasmania shop.

For more information:

Phone: 1300 135 513

Email: seniors@dpac.tas.gov.au **Web:** www.seniors.tas.gov.au

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Mail: Seniors Card Program, GPO Box 123, Hobart TAS 7001

Concessions available:

Adult education courses29
nland recreational angling licence50
Recreational game licence50
Recreational sea fishing licence51
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Overland Track58
Port Arthur Historic Site58
Royal Tasmanian Botanical Gardens (Botanical Shop) <mark>59</mark>
The Cascades Female Factory Historic Site59
The Hastings Experience, Mole Creek Caves and Highfield House <mark>60</mark>
Three Capes Track60
Enduring Power of Attorney <mark>70</mark>
Making a Will70
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TASMANIAN COMPANION CARD



Eligibility

The Tasmanian Companion Card is available to people who, due to their disability, require lifelong attendant care to participate at most community facilities, activities and events. This card allows the holder to receive a second ticket for their companion carer, free of charge, from participating businesses and organisations.

Tasmanian residents may be eligible for the Companion Card if they:

- · have a permanent disability, and
- · due to the impact of their disability,

KEY



require significant attendant care to participate at most community activities and events.

For more information and application forms:

Phone: 1800 009 501 (freecall)

Email: companion.card@dpac.tas.gov.au **Web:** www.companioncard.tas.gov.au

If you are deaf, have a hearing impairment or complex communication needs, use one of the following services to contact the Companion Card Program:

- TTY users on 133 677
- Speak and Listen users on 1300 555 727
- **Internet relay** users connect to the NRS www.relayservice.com.au

Concessions available:

Adult bus travel concession	23	
Tasmania Companion Card – Public buses	24	
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Overland Track		
Port Arthur Historic Site	58	
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The Hastings Experience, Mole Creek Caves and Highfield Historic Site		
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HOUSING

Council rates concession

A 30% reduction on local government rates and charges (capped at a maximum amount each year) is available to a pensioner who on I July each year holds one of the following:







- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card (but not a Commonwealth Seniors Health Card)
- DVA Veteran Gold Card inscribed with TPI or 'War Widow' whose Veteran Gold Card and entitlements are issued under the Military Rehabilitation and Compensation Act 2004

and

- resides at the property as their principal place of residence, and
- is legally responsible to the council for the rates of the property.

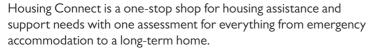
For more information:

Contact your relevant local council.

HOUSING ASSISTANCE

Tasmanians in need of housing assistance can access a range of services tailored to their individual needs.

Housing Connect







Housing Connect can help you with:

- · applying for social housing and other housing assistance
- support and advice with your private rental, including bond and rent arrears
- · finding a bed for the night
- · support and advice on how to stay in your home
- · seeking assistance following family violence, and
- information and advice on your housing options.

Applying for housing assistance

Housing Connect is where you apply for:

- private rental assistance
- · private rental incentives program
- social housing (public, Aboriginal and community housing)
- rapid rehousing
- supported accommodation, and
- other forms of housing assistance.

Private Rental Assistance

HCC

Assistance is available to eligible Tasmanians who are having difficulty accessing or staying in the private rental market.

Assistance is available to:

 low to moderate income earners based on income eligibility limits for retaining a Services Australia Health Care Card.

For more information:

Housing Connect

Phone: 1800 800 588 (Statewide freecall)

Web: www.concessions.tas.gov.au/concessions/housing

Private Rental Incentives Program

Assistance is available to eligible Tasmanians to access private rental accommodation at an affordable rent.



The Private Rental Incentives Program encourages property owners to make their homes available for a two-year lease and receive an incentive payment and guaranteed rent capped below median rents.

Assistance is available to:

- · Tasmanians on low incomes with low or no support needs, or
- low to moderate income earners based on income eligibility limits for retaining a Services Australia Health Care Card.

For more information:

Housing Connect

Phone: 1800 800 588 (Statewide freecall)

Web: www.concessions.tas.gov.au/concessions/housing

Rapid Rehousing



Assistance is available to eligible Tasmanians affected by family violence, clients exiting Mental Health Services inpatient units and prisoners exiting Tasmanian Prison Services:

 low to moderate income earners based on income eligibility limits for retaining a Services Australia Health Care Card.

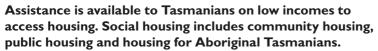
For more information:

Housing Connect

Phone: 1800 800 588 (Statewide freecall)

Web: www.concessions.tas.gov.au/concessions/housing

Social Housing





Around half of social housing is managed by community housing providers in Tasmania. Applicants are encouraged to apply for housing with the social housing providers in their region.

Assistance to Tasmanians on low incomes to access housing is available to those who:

- are low-income earners based on income eligibility limits for a Services Australia Health Care Card; and
- have financial assets less than \$35,000.

Aboriginal housing applicants must satisfy the requirements of the Eligibility for Tasmanian Government Aboriginal and Torres Strait Islander Programs and Services Policy unless they have previously been deemed eligible to access a Tasmanian Government Aboriginal or Torres Strait Islander program or service.

For more information:

Housing Connect

Phone: 1800 800 588 (Statewide freecall)

Web: www.concessions.tas.gov.au/concessions/housing

Supported Accommodation

Assistance is available to Tasmanians on low incomes who require supported accommodation and/or have specific needs including people who are homeless, people living with a disability, people affected by mental illness, and children and young people at risk.

This assistance includes adult supported accommodation facilities and youth2independence facilities, cluster homes and share houses.

For more information:

Housing Connect

Phone: 1800 800 588 (Statewide freecall)

Other Housing Assistance



Assistance is available to Tasmanians who are:

- · homeless or at risk of being homeless, or
- living in unsafe housing or who cannot stay where they normally live.

This includes crisis and transitional accommodation and brokerage funds to purchase assistance in the private market for people with specific needs where needed.

For more information:

Housing Connect

Phone: 1800 800 588 (Statewide freecall)

Web: www.concessions.tas.gov.au/concessions/housing



HOME OWNERSHIP ASSISTANCE

Assistance is available to Tasmanians who want to buy or build their own home and who earn a low to moderate income, under the new MyHome Shared Equity Program.

MyHome Shared Equity Program

MyHome is the Tasmanian Government's shared equity program that helps Tasmanians get into their own home sooner. Under MyHome, the cost of buying your home is shared with the Director of Housing.

Assistance is available to Tasmanians who meet the eligibility criteria for MyHome. This includes having enough income to meet the costs of purchasing and owning a home.

Available assistance includes:

- up to a maximum of \$200 000 or 40 per cent (whichever is the lesser amount) of the purchase price for purchasers of new homes or house and land packages
- up to a maximum of \$150 000 or 30 per cent (whichever is the lesser amount), of the purchase price for purchasers of existing homes.

If you are interested in buying an existing home (a home that has been lived in), there is a property price cap of \$600 000 under MyHome.

MyHome is provided through Bank of us.

For more information:

Housing Sales Program

Phone: 1800 931 333 (Statewide freecall)

Web: www.concessions.tas.gov.au/concessions/housing



ELECTRICITY

Annual electricity concession

The annual electricity concession provides a daily discount to eligible customers as a cents per day rate. The current concession is 157.460 cents per day.



Services Australia or DVA Pensioner Concession Card

automatically to your next bill after I August 2022.

- · Services Australia Health Care Card
- ImmiCard (Bridging Visa E).

To apply for the annual electricity concession, eligible customers should call their electricity retailer or complete the application form.

In 2022, the Tasmanian Government will be providing a Winter Bill Buster discount of an additional \$119 to all eligible concession customers. Eligibility is the same as for the annual electricity concession. If you are already registered for the annual electricity concession, your electricity retailer will apply the winter discount

For more information:

Contact your electricity retailer.











Heating allowance

The Heating Allowance is a payment of \$56 per year to eligible pensioners living in Tasmania. Two payments of \$28 are made each year on 15 May and 15 September. Payments are made under the Pensioners (Heating Allowances) Act 1971.





Eligibility is means tested and successful applicants do not need to re-apply each year. The allowance is available to people who hold a Services Australia or DVA Pensioner Concession Card and receive any of the following:

- Age Pension
- Carer Payment
- Disability Support Pension (DSP)
- · Parenting Payment
- Service Pension.

A single pensioner cannot have more than \$1 750* in cash assets, and married/de facto pensioners cannot have more than \$2 750.*

*Other conditions also apply.

Apply online or by requesting a form by email or phone.

For more information:

Department of Premier and Cabinet

Phone: 1800 300 068

Email: heating.allowance@dpac.tas.gov.au

Web: www.concessions.tas.gov.au/concessions/housing



Life support concession

The life support concession is a daily discount to eligible people who use an approved life support system, or who live with someone who uses one, in their main home.



The approved devices and current discounts per day are:

- Oxygen concentrator 116.707 cents
- Peritoneal dialysis machine 86.590 cents
- Haemodialysis machine 86.590 cents
- Chronic positive pressure and airways regulator 41.412 cents
- Continuous positive airways pressure machine 41.412 cents
- Respirator (iron lung) 154.354 cents
- Combination oxygen concentrator and chronic positive pressure and airways regulator – 158.119 cents
- Phototherapy machine 219.930 cents
- Left ventricular assist device 41.412 cents.

To apply, complete the application form and have it certified by your medical practitioner, then submit it to your electricity retailer.

For more information:

Contact your electricity retailer.

Medical cooling or heating concession

The medical cooling or heating concession is a daily discount to eligible customers who have, or who live with a person who has, a medical condition that requires the cooling or heating of their main home to manage that medical condition.



The current concession is 47.163 cents per day.

To apply, complete the application form and have it certified by your medical practitioner, then submit it to your electricity retailer.



As well as meeting the medical requirements, you must also have a Services Australia or DVA Pensioner Concession Card, or a Services Australia Health Care Card.

For more information:

Contact your electricity retailer.



TRANSPORT

PUBLIC BUS SERVICES

Adult bus travel concession

Eligible cards for an adult concession bus fare are:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Seniors Card all States and Territories
- Evidence of Immigration Status (EDI) or
- Residence Determination Immicard (RDI).

Other eligible people are:

- aged 70 years and over
- classified as a War Widow by DVA
- eligible adult students.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au **Web:** www.transport.tas.gov.au/public_transport/fares













Tasmania Companion Card - Public buses



The cardholder's companion receives free bus travel when accompanying the cardholder who pays their own fare.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au

VISION-IMPAIRED BUS TRAVEL

For people who hold a Vision Impairment Travel Pass, their guide dog and attendant travel for free on all Tasmanian public buses.



Applicants for this card must hold a Pensioner Concession Card endorsed for Disability Support Pension Blind or Age Blind Pension, or a DVA (Blind) Pension, or provide an assessment by an ophthalmologist.

The concession is also available to an accompanying mobility instructor authorised by Guide Dogs Tasmania.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au

DVA TPI AND EDA PENSIONERS

Totally and Permanently Incapacitated (TPI) and Extreme Disablement Adjustment (EDA) pensioners are entitled to free travel on public buses.



You will need to present your DVA Veteran Gold Card embossed with TPI or EDA. To travel on Metro services for free, you will need to apply for and use a Greencard.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au

DERWENT FERRY SERVICE (TRIAL)

The ferry service operates between Bellerive and Hobart.

Concession fares

The following people providing evidence of eligibility may travel at the one-way adult concession fare of \$2.40 (or \$1.92 when using a Metro Tasmania Greencard):

- people aged 70 or over
- people classified as a War Widow by Department of Veterans' Affairs
- passengers holding a Health Care Card or Pensioner Concession Card (concession applies to the primary cardholder only)
- Seniors Card holders (issued by an Australian State or Territory)
- · eligible adult students
- · EIS or RDI ImmiCard holders, and
- Tasmanian Concession Card holders.

PCC

HCC











Eligibility for free travel

The following are eligible to travel for free:

- a person presenting a valid Vision Impaired Person's Travel Pass issued under the authority of the Commissioner for Transport, and their attendant/mobility instructor
- holders of a DVA Veteran Gold Card embossed with TPI or EDA (provided they have applied for and use a Greencard)
- a companion of a Companion Card holder (while the cardholder pays their own fare).

For more information:

Derwent Ferries Phone: 6240 1893

Web: www.derwentferries.com.au

TAXIS

Transport Access Scheme - 50% concession

A 50% concession on the cost of taxi travel is available to people:

 with a permanent and severe disability who have been assessed as meeting eligibility criteria for membership of the Transport Access Scheme

and also hold one of the following:

- Services Australia or DVA Pensioner Concession Card
- · Services Australia Health Care Card, or
- · Commonwealth Seniors Health Card.

A maximum subsidy of \$25 per single journey applies.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au

Transport Access Scheme – 60% concession

A 60% concession on the cost of travel in a wheelchair-accessible taxi is available to people:

 with a permanent and severe disability who have been assessed as meeting eligibility criteria for membership of the Transport Access Scheme, and who are totally wheelchair reliant.

A maximum subsidy of \$30 per single journey applies.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au









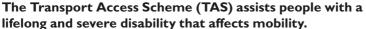




PARKING

Transport Access Scheme – Disability Parking Permit





An Australian Disability Parking Permit entitles TAS members to use disability parking spots and additional time in areas with parking signs (including parking meters).

Temporary permits for non-TAS members may be applied for through major metropolitan councils.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au

ISLAND TRANSPORT SERVICES

Bass Strait islands air travel concession

A rebate of 50% on the cost of one return trip to Northern Tasmania per financial year is available to age pensioners living on Bass Strait islands who have a:



• Services Australia or DVA Pensioner Concession Card.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au



SeaLink Bruny Island ferry concession

The SeaLink Bruny Island ferry service offers discounts to the following cardholders:

- Services Australia or DVA Pensioner Concession Card
- Services Australia or DVA Commonwealth Seniors Health Card.

The driver must be the primary cardholder to access the concession rate.

For more information:

SeaLink Bruny Island Phone: 1300 127 869

Web: www.sealinkbrunyisland.com.au







SPIRIT OF TASMANIA (TT-LINE)

Discounted passenger fares* are available to cardholders of a Services Australia or DVA Pensioner Concession Card. Cardholders must provide their pension card number when they book. The card must still be current at the date of travel and presented at check-in.



*Applicable to selected passenger fares, subject to availability.

Check the website www.spiritoftasmania.com.au for further terms, conditions and availability.

For more information:

Spirit of Tasmania Phone: 132 010

Email: contactus@spiritoftasmania.com.au

Web: www.spiritoftasmania.com.au





EDUCATION

ADULT EDUCATION

Adult education courses

Concessions on fees for most adult education courses are available to full-time students and to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card, or
- Tasmanian Seniors Card.

Please note that carers supporting learners with disability can attend classes free of charge.

For more information:

Libraries Tasmania

Phone: 6165 5564

Email: adulteducation.libraries@education.tas.gov.au

Web: www.adulteducation.libraries.tas.gov.au











PRIMARY SCHOOL (K-6), HIGH SCHOOL AND SENIOR SECONDARY SCHOOL

School uniform exceptional assistance scheme



Assistance may be given to buy school uniforms for:

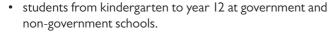
• students in exceptional or extenuating family circumstances.

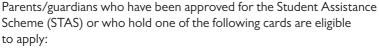
For more information:

Contact a social worker at the student's school.

Spectacles assistance

Assistance to buy spectacles may be available to low income families with:





- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia Low Income Health Care Card.

Approved applicants will receive assistance with the cost of one pair of standard prescribed lenses and standard frames from a participating optometrist in any 12-month period unless special circumstances apply (for example, a prescription change).

Assistance is also available to grandparents raising grandchildren. Grandparents may need to provide proof that their grandchildren are legally in their care.

For more information:

Department of Education

Phone: 1800 827 055

Email: FAU@education.tas.gov.au **Web:** www.education.tas.gov.au











Student assistance

The Student Assistance Scheme (STAS) provides assistance for low income families with the cost of levies for:

• full-time students from kindergarten to year 12 at government and non-government schools.

Parents/guardians who hold one of the following concession cards are eligible to apply:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia Low Income Health Care Card.

Catholic schools directly assess eligibility for assistance to families. Requests for assistance need to be directed to the relevant school.

Assistance is also available to grandparents raising grandchildren. Grandparents may need to provide proof that their grandchildren are legally in their care.

For more information:

Department of Education

Phone: 1800 827 055

Email: stas@education.tas.gov.au Web: www.education.tas.gov.au

STUDENT ACCOMMODATION

Accommodation allowance for students year II and I2)

Financial support may be given to year II and I2 students who live away from home due to the distance between their usual home in Tasmania and the closest institution offering their chosen course of study. The assistance is available to:



• year II and I2 students whose nearest school is more than 40 kilometres from their usual home.

The allowance is not income tested.

For more information:

Department of Education

Phone: 1800 827 055

Email: FAU@education.tas.gov.au Web: www.education.tas.gov.au











STUDENT TRAVEL

Adult student bus fares - urban areas

A 20% concession on an adult urban fare applies at all times, not just for travel to and from an education facility. These fares are available to adult students who are:

- · aged 18 years or older on 1 January in the year of study, and
- a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department of Education.

The passenger must present a Greencard (Metro and Tassielink) or Transportme Smart Card (Merseylink).

For more information:

Metro Tasmania

Phone: 132 201

Email: correspondence@metrotas.com.au

Web: www.metrotas.com.au

Merseylink

Phone: 6427 7626

Email: admin@merseylink.com.au **Web:** www.merseylink.com.au

Adult student bus fares – urban fringe and rural areas



A 50% concession on the adult fare applies at all times, not just for travel to and from an education facility. It is available to adult students presenting Student ID who are:

- aged 18 years or older on 1 January in the year of study, and
- a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department of Education.

For more information:

Contact your bus service operator.

Adult student transport concessions – special circumstance



Adult students may be eligible for a special circumstance student bus pass which allows them to travel at the child student fare on one or more fare-charging bus services between 6.00 am and 7.00 pm on school days, if they:

- are aged 18 years or older on 1 January in the year of study
- are a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department of Education
- are studying at a level that is no higher than is offered to any year 11 or 12 student at a senior secondary college, and
- have not had the opportunity to complete the equivalent of two years post-year 10 study due to circumstances beyond their control.

If the student holds a concession card, they may be eligible to travel for free.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: bus.passes@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au/public_transport/student_travel/student_bus_

pass_for_free_travel



Apprentice and trainee travel allowances for off-the-job training



A travel allowance of 41 cents per kilometre (45 cents for students living on the West Coast) may be payable to:

 apprentices and trainees who must travel more than 42 kilometres return to attend off-the-job training.

Where apprentices and trainees must travel within Tasmania for training, an accommodation allowance of \$50 per night is available to:

 apprentices and trainees who have to travel more than 60 kilometres each way to attend training with a registered training organisation within Tasmania.

Where apprentices and trainees are required to travel from Flinders Island, King Island and Cape Barren Island, an accommodation allowance of \$50 per night is available, including weekends if attending for two or three weeks. The Tasmanian Government will:

- provide \$52 towards airport transfer
- pay the full cost of return airfares paid for travel to attend their registered training organisation (RTO) in Tasmania.

Where apprentices and trainees are required to travel interstate for training, the Tasmanian Government will (to a maximum amount of \$8,000 per calendar year):

- · contribute to the cost of airfares
- provide \$52 towards airport transfer
- pay an accommodation allowance of \$90 per night.

For more information:

Skills Tasmania

Phone: 6165 6055

Email: travelclaims@skills.tas.gov.au

Web: www.skills.tas.gov.au/apprenticeships_and_traineeships/information_

 $for_learners_about_apprentices hips$

Conveyance allowance

An allowance to assist with the cost of transporting students to the nearest school or school bus service is available to students who:

- live outside an area with an urban bus service and more than 5 kilometres from the nearest government intake area school, educationally appropriate school or bus stop servicing that school, or
- are in grade 11 or 12, living on a Bass Strait island and need to attend an educationally appropriate school on mainland Tasmania or interstate.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: passenger.transport@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au

Student bus fares – urban, urban fringe and rural areas



Student fares apply at all times, not just for travel to and from school. This concession applies to students who are:

- under 18 years or turning 18 years in the year of study, and
- a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department of Education.

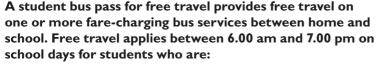
A 20% discount is available on the presentation of a Greencard (Metro and Tassielink) or Transportme Smart Card. Students who are travelling on a service without an electronic ticketing system will receive their 20% discount when they buy a 10-ride ticket.

For more information:

Contact your bus service operator.

Student free travel – urban, urban fringe and rural areas

HCC





- under 18 years or turning 18 years in the year of study, and
- a full-time student (600+ hours per year) enrolled at an education facility recognised by the Department of Education



and who meet at least one of the following criteria:

- have a Service Australia or DVA Concession Card or are listed as a dependant on the card
- are under a Care and Protection Order
- live in a rural area and are attending their Intake Home School, which is also located in a rural area, and there is no free bus service available to that school
- require a Free Transfer pass as they must transfer between 2 or more farecharging bus operators between home and school.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: bus.passes@stategrowth.tas.gov.au

Web: www.transport.tas.gov.au/public_transport/student_travel/student_bus_pass_for_

free_travel



TasTAFE

Courses without fees



Courses that have no tuition fees include:

- any of the foundation programs
- the Adult Migrant English Program (AMEP).

Tuition fees are not charged for inmates at a prison or detention centre.

For more information:

TasTAFE

Phone: 1300 655 307

Web: www.tastafe.tas.edu.au

Fee waiver



Fees can be waived in full, or reduced to concession rate or other amount, for students in extreme financial hardship or for eligible Aboriginal and Torres Strait Islanders.

Students are referred to a Student Counsellor or Aboriginal VET Officer for assessment.

For more information:

TasTAFE

Phone: 1300 655 307

Web: www.tastafe.tas.edu.au

Student childcare subsidy



Up to a 25% reimbursement of childcare costs (to a maximum of \$400 per student per year) is available to students:

- enrolled in an accredited course at TasTAFE, and
- with childcare provided through a carer registered under the Family Day Care Scheme or a day care service or carer licensed by the Department of Education.

This concession is subject to available funds.

For more information:

TasTAFE

Phone: 1300 655 307

Web: www.tastafe.tas.edu.au

Tuition fees

A reduction on the normal tuition fee for a government subsidised program for each qualification or skill set is available to enrolled students who:

- HCC
- are receiving a Centrelink allowance such as Newstart, Youth Allowance, Disability Support Pension, a Pension, Austudy or Abstudy

- are listed on a current Centrelink Card as a dependant
- hold a Services Australia or DVA Pensioner Concession Card, or
- hold a Services Australia Health Care Card.

For more information:

TasTAFE

Phone: 1300 655 307

Web: www.tastafe.tas.edu.au





HEALTH

Adult dental service

Subsidised emergency, general and denture services* are available to adults who have a:

- DVAPCC
- Services Australia or DVA** Pensioner Concession Card
 Services Australia Health Care Card.
- * Waiting lists may apply for subsidised general and denture services.
- ** DVA Veteran Gold or White Card holders should contact DVA on 1800 VETERAN (1800 838 372) to check their eligibility for dental services.

For more information:

Oral Health Services Tasmania

Phone: 1300 011 013

Web: www.health.tas.gov.au

Children's dental service

Free dental checks, preventive care and treatment are available to all children (0–17 years) under the Medicare Child Dental Benefits Schedule (where a bulk billing consent form is signed).

Otherwise a subsidised service is available to children under 18 years.

Some exceptions apply.

For more information:

Oral Health Services Tasmania

Phone: 1300 011 013

Web: www.health.tas.gov.au

Continuous Positive Airways Pressure Program

Equipment is available for people who have been clinically assessed as having a sleep-related breathing disorder requiring a positive airways pressure machine.

PCC DVAPCC

Please consult your medical specialist.

To be eligible, people must have a prescription from a sleep specialist and hold one of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card.

For more information:

Department of Health

Phone:

General enquiries: 1300 135 513

Royal Hobart Hospital Department of Respiratory Medicine: 6166 8438

Launceston General Hospital Respiratory Unit: 6777 6708

Email: (South): rhh.respiratory@ths.tas.gov.au



Diabetes

Diabetes Tasmania offers free information, programs, individual health advice and services to people living with diabetes and those at risk of diabetes. We also offer support for their families, carers and friends.



We can help you with the following:

- · healthy food choices and shopping
- monitoring your blood glucose levels
- · looking after your feet, eyes, and emotional and mental wellbeing
- information about diabetes medication including insulin and other injectables
- joining a local peer support group.

We offer health services based on your needs:

- individual telehealth/video consults and coaching with a diabetes educator, dietitian, or nurse practitioner
- social worker services and advocacy
- · camps and activities for children and youth with diabetes.

Insulin or non-insulin injectable medications

- NDSS (National Diabetes Services Scheme) subsidises products including pen needles to inject insulin or non-insulin medications.
- To access these products, you need to register with the NDSS. Speak to your GP or Diabetes Tasmania to see if you are eligible to be registered with the NDSS.

Next steps

Contact us to find out more about Diabetes Tasmania's free services and to help us book you into a program tailored to your needs.

Phone: 6215 9000

Email: mailtas@diabetesaustralia.com.au

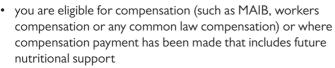
Web: diabetestas.org.au



Enteral feeds and supplements

Subsidised nutrition may be available if recommended by a dietitian.

The program is available when:









- you are receiving financial assistance from any other government-funded organisation or program (including DVA Veteran Gold or Orange Card holders)
- you have a funding package through an aged care provider (if their plan includes nutritional support)
- you live in a residential facility, accommodation service or private hospital whose funding arrangements include nutritional support, or
- you hold an NDIS plan that includes nutritional support.

A further reduction in costs is available if you hold a:

- Services Australia Health Care Card
- Services Australia or DVA Pensioner Concession Card
- DVA White Card (conditional)
- or are registered with the Closing the Gap program.

For more information:

Department of Health

Phone:

Royal Hobart Hospital: 6166 8145

Launceston General Hospital: 6777 6477 North-West Regional Hospital: 6493 6467

Home Oxygen Program

Oxygen supplies are available to patients assessed by a specialist doctor as needing oxygen therapy. Please consult your medical specialist.

The assessment needs to be approved by the Department of Respiratory Medicine at the Royal Hobart or Launceston General hospitals.

Note: These arrangements do not apply to holders of a DVA Veteran Gold or White Card. For more information, DVA cardholders should contact DVA on 1800 VETERAN (1800 838 372).

For more information:

Department of Health

Phone:

General enquiries: 1300 135 513

Royal Hobart Hospital, Department of Respiratory Medicine: 6166 7353

Launceston General Hospital, Respiratory Unit: 6777 6708

Email: (South): rhh.respiratory@ths.tas.gov.au

Lymphoedema

Financial assistance is available to people requiring compression garments to help manage lymphoedema and who have one of the following:



- Services Australia Pensioner Concession Card
- Services Australia Health Care Card.

Note: DVA Pensioner Concession Card holders, please consult the DVA on 1800 VETERAN (1800 838 372).

For more information:

Department of Health

Phone:

Royal Hobart Hospital, Physiotherapy: 6166 8634

Royal Hobart Hospital, Occupational Therapy: 6166 8314 Launceston General Hospital, Physiotherapy: 6777 6216 North-West Regional Hospital, Physiotherapy: 6493 6250

Email:

(South): rhh.physiotheraphy@ths.tas.gov.au

(North): lgh.ahs@ths.tas.gov.au

(North-West): burnie.physio@ths.tas.gov.au

Orthotic/prosthetic services

A reduced contribution charge for orthotic and prosthetic services is provided to eligible people whose costs are not met by other organisations such as MAIB, workers compensation, the Department of Veterans' Affairs or the National Disability Insurance Scheme.



To access the service, clients must have a current referral from either a GP, an allied health professional or a medical specialist.

Those eligible for a reduced contribution include holders of one of the following:

- Services Australia or DVA* Pensioner Concession Card
- Services Australia Health Care Card.

*where DVA cardholders are not eligible under another scheme.

For more information:

Department of Health

Phone:

Orthotic Prosthetic Services Tasmania (South): 6166 7377 Orthotic Prosthetic Services Tasmania (North): 6777 8562 Orthotic Prosthetic Services Tasmania (North-West): 6493 6272

Email: opst.tas@ths.tas.gov.au **Web:** www.health.tas.gov.au



Patient travel assistance

Financial assistance may be available for Tasmanians required to:

- travel more than 75 kilometres one way to access specialist medical services or lymphoedema treatment not available locally
- travel more than 50 kilometres one way to access the nearest renal and oncology treatment centre



and

• the patient is ineligible for assistance from other sources (such as MAIB, workers compensation, DVA, private health insurance, NDIS).

Levels of assistance reflect the distance, type of travel and accommodation required.

Patient contribution towards travel is reduced for holders of any of the following:

- Services Australia or DVA* Pensioner Concession Card
- Services Australia Health Care Card.

For more information:

Department of Health

Phone:

Patient Travel (South): 6166 8225 Patient Travel (North): 6777 6249 Patient Travel (North-West): 6477 7732

Email:

Patient Travel (South): ptasrhh@ths.tas.gov.au

Patient Travel (North): lgh.patient.travel@ths.tas.gov.au Patient Travel (North-West): nw.ptas@ths.tas.gov.au

Web: www.health.tas.gov.au/hospital/ptas

^{*}where DVA cardholders are not eligible under another scheme.

Pharmaceuticals

Concessions are available on medications dispensed to patients discharged from hospital, outpatients attending the emergency department, or hospital outpatient clinics in public hospitals.





00110



- Medicare Card holders are entitled to receive medications at a maximum cost of \$42.50* per prescription item. Holders of one of the following cards will pay a maximum of \$6.80* per prescription item:
- Services Australia Health Care Card
- Services Australia Pensioner Concession Card
- Commonwealth Seniors Health Card
- PBS Safety Net Concessions Card issued by a pharmacy
- DVA Veteran Gold Card
- DVA Veteran White Card
- DVA Veteran Orange Card
- DVA Repatriation Health Card.

Holders of a PBS Safety Net Entitlement Card will not be charged for their medication.

*These amounts are currently adjusted in line with inflation by the Australian Government on I January each year.

For more information:

Department of Health

Phone:

Royal Hobart Hospital: 6166 6700

Launceston General Hospital: 6777 6728 North-West Regional Hospital: 6493 6280 Mersey Community Hospital: 6478 5229

TasEquip

TasEquip provides some equipment to eligible Tasmanians to help them with everyday tasks at home.



The aim is to help people who:

- wish to live independently at home
- are going home after acute care
- need help accessing education.

Items include shower chairs, walking aids, adjustable height seats, hoists, wheelchairs, and electric wheelchairs. The equipment must be prescribed by a therapist.

To be eligible, a person needs to meet all the following criteria:

- Be a permanent Tasmanian resident.
- Hold a Services Australia Health Care Card or Pensioner Concession Card.
- · Live in the community.
- Be ineligible for a Home Care Package level 3 or 4, workers compensation, MAIB, DVA* or NDIS**.
- * DVA Health Card holders should contact DVA to check their potential eligibility.
- ** NDIS participants:
- Contact the NDIS for all repair, replacement and modification to any disability equipment, even if that equipment was originally sourced from TasEquip.
- If you are aged under 65 years and have a disability, it is essential that you contact the NDIS to determine your eligibility.
- You can contact the National Disability Insurance Agency (NDIA) on 1800 800 110 or enquiries@ndis.gov.au. They can provide advice about eligibility for the NDIS, how to access the scheme or answer any questions about an NDIS plan.

For more information:

TasEquip

Phone:

(South): 6166 7393, southtasequip@ths.tas.gov.au (North): 6777 4336, nthtasequip@ths.tas.gov.au (North-West): 6478 5599, nwtasequip@ths.tas.gov.au

Web: www.health.tas.gov.au

Visual aids

Subsidies of 70% are available on items such as basic lenses and basic frames. Low vision aids, prostheses and intraocular implants are subsidised up to \$379.95 per item. Eligible people include:



• preschool age children and adults post-year 12 who are permanent Tasmanian residents (for at least 3 continuous months immediately before they apply*)



and who:

- have a Services Australia or DVA Pensioner Concession Card excluding holders of a DVA Veteran Gold Card, and in some cases DVA Veteran White Card, and
- meet an assessment of current income and cash assets.

Other low-income earners may be eligible for the subsidy under hardship provisions.

* The minimum Tasmanian residential requirement does not apply to refugees.

To receive the subsidy, an application form must be completed and sent with the prescription to the Statewide Spectacles Scheme. The subsidy does not cover children in out of home care or school age children. Assistance for them is available through Children and Family Services and the Department of Education.

Note: People who can claim from private health insurance, workers compensation or any other source are not eligible.

For more information: **Department of Health**

Phone: 1800 232 148 Web: www.health.tas.gov.au

Wigs

Financial assistance is available to cancer and alopecia patients who are referred by a doctor and have a:



Services Australia or DVA Pensioner Concession Card.

Note: Holders of a DVA Veteran Gold or DVA Veteran White Card should contact DVA on 1800 VETERAN (1800 838 872) to check their eligibility for a wig.

For more information:

Department of Health

Phone:

Royal Hobart Hospital: 6166 8145 Launceston General Hospital: 6777 6477

Devonport Community Health & Service Centre: 6478 6119



LICENCES

Driver licence

Eligible applicants aged under 65 years can receive savings between \$11.90 and \$57.80, depending on the length of time the full driver licence is issued.

PCC DVAPCC

Driver licence discounts are available to people who hold any of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- DVA Veteran Gold or White Card

or are:

- members of the Transport Access Scheme (for people with a severe disability)
- eligible asylum seekers.

There is no licence fee for people 65 years and over, but there is a small photo card fee of \$11.49.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: dlu@stategrowth.tas.gov.au **Web:** www.transport.tas.gov.au



Firearms fees

A 20% reduction on firearms fees is available to people who hold a:



For more information:

Department of Police, Fire and Emergency Management

Phone: 6173 2720

Email: firearms.services@police.tas.gov.au

Web: www.police.tas.gov.au

Inland recreational angling licence

Savings on full season adult angling licences are available to:

- Services Australia or DVA Pensioner Concession Card holders (45% discount)
- Seniors Card holders all States and Territories (20% discount)
- people aged between 14 and 17 years (100% discount).



Inland Fisheries Services

Phone: 1300 463 474 (1300 INFISH)

Email: infish@ifs.tas.gov.au Web: www.ifs.tas.gov.au









Recreational game licence

A 20% discount for recreational game licences applies for:

- deer
- wallaby
- mutton bird
- pheasant
- wild duck
- · brown quail.

The discount is available to people who have one of the following:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia Commonwealth Seniors Health Card
- Seniors Card all States and Territories.

For more information:

Department of Natural Resources and Environment Tasmania

Phone: 6165 4305

Email: wildlife.reception@nre.tas.gov.au

Web: www.nre.tas.gov.au/wildlife-management/management-of-wildlife/ game-management















Recreational sea fishing licence

A 50% discount on the licence application fee applies for:

- Services Australia or DVA Pensioner Concession Card holders
- Seniors Card holders all States and Territories
- people under the age of 16 years.

For more information:

Department of Natural Resources and Environment Tasmania

Phone: 6165 3233 or 1300 720 647 **Email:** fishing.enquiries@nre.tas.gov.au **Web:** www.fishing.tas.gov.au/licence











Water licence

Applicants are eligible for a 70% rebate on the application fees for a new or variation to an existing water licence when:

- the water allocations under the licence are exclusively for stock and domestic (but not commercial) use, and
- the maximum daily quantity of water taken is less than 0.01ML.

For more information:

Department of Natural Resources and Environment Tasmania

Phone: 6165 3019

Email: water.enquiries@nre.tas.gov.au **Web:** www.nre.tas.gov.au/water





VEHICLES

Duty on vehicle registration



A 100% exemption from duty on vehicle registration applications and transfers is available to people who:

- holder of a DVA Veteran Card embossed with TPI, or
- are members of the Transport Access Scheme (for people with a severe disability).

Note: This concession only applies to one vehicle registered in the name of the eligible person. The gross vehicle mass must not be over 4.5 tonnes.

If you currently own a vehicle that receives a motor tax (100% exemption) and are looking to purchase a new vehicle, you will need to dispose of your existing vehicle or transfer it from the concession holder's name before the purchase of the new vehicle.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: vru@stategrowth.tas.gov.au **Web:** www.transport.tas.gov.au

Duty on the transfer of motor vehicle ownership (deceased estate)



A 100% exemption from duty on the transfer of a motor vehicle to a beneficiary of a deceased estate is available to:

- the surviving owner or registered operator if the vehicle was jointly owned by the registered operators and one of the joint owners is deceased
- a person the vehicle is bequeathed to under a deceased person's will
- a person entitled to it as a beneficiary under the Intestacy Act 2010. Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Duty on the transfer of motor vehicle ownership (matrimonial changes)



A 100% exemption from duty on the transfer of a motor vehicle from one person to another is available to people involved in a:

- · marriage that is dissolved or annulled
- breakdown of a de facto relationship
- breakdown of a personal relationship.

Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au

Duty on the transfer of motor vehicle ownership (company cessation)



A 100% exemption from duty on the transfer of a motor vehicle to a shareholder(s) on the winding-up or deregistration of a company is available in certain circumstances.

Detailed and specific conditions apply to this exemption.

For more information:

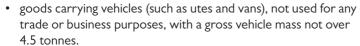
Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 **Email:** dutyhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Motor tax (40% rebate)

The 40% rebate on motor tax (which is included in motor vehicle registration) is available for:





- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- DVA Veteran Gold or White Card and
- · eligible asylum seekers.

Note: This concession only applies to one vehicle registered in the name of the eligible person.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: vru@stategrowth.tas.gov.au Web: www.transport.tas.gov.au











Motor tax (100% exemption)

The 100% exemption on motor tax (which is included in motor vehicle registration) is available for a:



• vehicle with a gross vehicle mass not over 4.5 tonnes.

Note: This exemption only applies to one vehicle registered in the name of the eligible person.

The exemption is available to people who:

- receive a DVA TPI Pension: and
- are members of the Transport Access Scheme (for people with a severe disability).

For more information:

Department of State Growth

Phone: 1300 135 513

Email: vru@stategrowth.tas.gov.au **Web:** www.transport.tas.gov.au

Motor vehicle registration compulsory third party insurance (MAIB)







 motor vehicles (other than motorcycles) not over 4.5 tonnes (applies to one vehicle registered in the name of the eligible person).



The concession is available to people who hold one of the following:



- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- DVA Veteran Gold or White Card

or are:

- members of the Transport Access Scheme (for people with severe disability)
- · eligible asylum seekers.

Note: This concession only applies to one vehicle of each type (i.e. one car, one motorcycle, one trailer, one caravan) registered in the name of the eligible person.

Note: The discount listed above is based on a 12-month payment period.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: vru@stategrowth.tas.gov.au **Web:** www.transport.tas.gov.au

Vehicle registration

The discounts listed below are based on a 12-month payment period. Discounts on vehicle registration fees are available for:



- motor vehicles (other than motorcycles) not over 4.5 tonnes gross vehicle mass (\$55.37)
- DVAPCC

• trailers (including caravans) (\$27.97)

• motorcycles (\$50.07).

Vehicle registration discounts are available to people who hold a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Heath Care Card
- DVA Veteran Gold or White Card

or are:

- members of the Transport Access Scheme (for people with a severe disability)
- eligible asylum seekers.

Note: This concession only applies to one vehicle of each type (i.e. one car, one motorcycle, one trailer, one caravan) registered in the name of the eligible person. The concession applies to registration fees, road safety and fire levies.

For more information:

Department of State Growth

Phone: 1300 135 513

Email: vru@stategrowth.tas.gov.au Web: www.transport.tas.gov.au

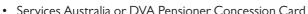




PARKS AND HERITAGE

National Parks passes

A 20% discount on annual and 2-year National Parks passes is available to holders of a:



- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card.

When a Companion Card holder buys a Parks pass, they will receive an identical day person or holiday person pass for their companion carer at no charge.

Please contact the specific national park before you visit to find out whether it is suitable (such as wheelchair accessible).

Discounted annual and 2-year Seniors National Parks passes are also available to holders of a:

 Seniors Card – all States and Territories (excluding Seniors Business Cards).

Buy your pass online at https://passes.parks.tas.gov.au/

For more information:

Department of Natural Resources and Environment Tasmania

Phone: 1300 827 727 (1300 TASPARKS) Email: parkfees@parks.tas.gov.au Web: www.parks.tas.gov.au

















Overland Track

A 20% discount on booking fees is available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card all States and Territories (excluding Seniors Business Cards).

Companion Card holders will receive a second ticket for their companion carer at no charge.

DVACSHC

SC

HCC

PCC

DVAPCC

CSHC

For more information:

Department of Natural Resources and Environment Tasmania

Phone: 1300 827 727 (1300 TASPARKS)

Web: www.overlandtrack.com.au



CC

Port Arthur Historic Site

Discounted entry fees are available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card all States and Territories.
- Student Card.

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Port Arthur Historic Site

Phone: 1800 659 101

Email: reservations@portarthur.org.au

Web: www.portarthur.org.au



















Royal Tasmanian Botanical Gardens

Discounted guided tours and a 5% discount in the Botanical Shop are available to holders of a:

- HCC
- PCC

Services Australia or DVA Pensioner Concession Card

DVAPCC

• Services Australia Health Care Card

- CSHC
- Services Australia or DVA Commonwealth Seniors Health Card
- CSHC

• Seniors Card.

DVACSHC

Companion Card holders will receive a second guided tour ticket for their companion carer at no charge.

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For more information:

Royal Tasmanian Botanical Gardens

Phone: 6166 0451

Email: rtbg@rtbg.tas.gov.au **Web:** www.rtbg.tas.gov.au

CC

The Cascades Female Factory Historic Site

Discounts are available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card all States and Territories
- Student Card.

Companion Card holders will receive a second ticket for their companion carer at no charge.











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CC



For more information:

Cascades Female Factory Historic Site

Phone: 1800 139 478

Email: reservations@femalefactory.org.au

Web: www.femalefactory.org.au

The Hastings Experience, Mole Creek Caves and Highfield Historic Site

Discounted tickets for the Hastings Experience (Hastings Caves and Thermal Springs), Mole Creek Caves and Highfield Historic Site are available to holders of a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Card
- Seniors Card all States and Territories (excluding Senior Business Cards).











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Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Department of Natural Resources and Environment Tasmania Phone:

Hastings Reserve: 6298 3209 Highfield House: 6458 1100 Mole Creek Caves: 6363 5182 **Web:** www.parks.tas.gov.au

Three Capes Track

A 20% discount on booking fees is available to holders of a:

- Services Australia or DVA Pensioner Concession Card
 Services Australia Health Care Card
- Services Australia or DVA Commonwealth Seniors Health Cards
- Seniors Card all States and Territories (excluding Senior Business Cards).

Companion Card holders will receive a second ticket for their companion carer at no charge.

For more information:

Department of Natural Resources and Environment Tasmania

Phone: 1300 827 727 (1300 TASPARKS) **Web:** www.threecapestrack.com.au

















PROPERTY, WATER AND LAND TAX

Duty on intergenerational primary production land transfers



An exemption from duty on the transfer of property, used solely or principally for primary production, is available when the property is transferred to a relative, or to certain trusts or companies involving relatives of the transferor.

Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Duty on the transfer of matrimonial property following a marriage breakdown



An exemption from duty on the transfer of matrimonial property from one spouse to another, or to a child of the marriage, is available to:

- partners in a marriage that is dissolved or annulled (or, in the opinion of the Commissioner, has irretrievably broken down)
- a child of the relationship under the age of 18 years.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au

Duty on the transfer of matrimonial property following a breakdown of a de facto relationship



An exemption from duty on the transfer of property from one de facto to another, or to a child of the de facto relationship, is available to:

- partners in a de facto relationship that has broken down
- a child of the relationship under the age of 18 years.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Duty on the transfer of property following breakdown of a personal relationship



An exemption from duty on the transfer of property from one partner to another, or to a child of the partners of a personal relationship (married, non-married and caring relationships) is available to:

- partners in a personal relationship that is terminated
- a child of the partners under the age of 18 years.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 **Email:** dutyhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Duty on transfer of certain assets (not land)

An exemption from duty on the transfer of certain assets (other than land) between relatives is available in some circumstances.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au

Duty on transfer of real property into joint names



An exemption from duty on the transfer of property into joint names is available to:

• partners in a marriage or personal relationship (significant and carer relationships).

The parties to the transfer must reside at the property as their principal place of residence.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Duty for first home buyers of established homes





A 50% duty concession for first home buyers of established homes is available where the property transfer completes between:

- 7 February 2018 and 15 March 2021 inclusive for a property with a value of \$400 000 or lower; or
- 16 March 2021 and 31 December 2021 inclusive for a property with a value of \$500 000 or lower; or
- I January 2022 and 30 June 2023 inclusive for a property with a value of \$600 000 or lower.

Specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au



Duty for pensioners downsizing to a new home



A 50% duty concession for eligible pensioners who sell their existing home and downsize to a new home is available where the property:



- being acquired has a property value of \$400 000 or lower and the purchase of their new home completes between 10 February 2018 and 15 March 2021, Or
- the purchase of their new home completes between 16 March 2021 and 31 December 2021 inclusive and the property being acquired has a property value of \$500 000 or lower. Or
- the purchase of their new home completes between I January 2022 and 30 June 2023 inclusive and the property being acquired has a property value of \$600 000 or lower; and
- the value of the new property is less than that of the property being sold.

Specific conditions apply to this concession, including that the purchaser must occupy the new property as their principal place of residence.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: dutyhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Land tax on primary production land



A land tax concession may be available for land (as at I July each year) that is used substantially for the business of primary production.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: taxhelp@treasury.tas.gov.au

Land tax on principal residence land

A land tax concession may be available for land (as at I July each year):

- · on which a dwelling exists, and
- which is the owner's principal place of residence.

A rebate on land tax is available on land:

• on which a dwelling is built as the principal place of residence of the owner during the year.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: taxhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

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Land tax on land adjoining principal residence land

A land tax concession may be available for land adjoining principal residence land (as at I July each year):

• Where an owner holds two properties on separate titles that adjoin each other, and one of those properties is the owner's principal residence land, the second property may also qualify for a principal residence land concession.

Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: taxhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Land tax on principal residence land or primary production land

An exemption for land tax is available to pensioners who partially use their principal residence land or primary production land for other purposes, who on I July each year hold a current Services Australia or DVA Pensioner Concession Card.

Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: taxhelp@treasury.tas.gov.au







Land tax on principal residence land in transitional circumstances





Rebate of land tax is available to all owners of land (as at I July each year) where the owners have two principal places of residence in transitional circumstances.

The rebate applies where owners have purchased a new principal place of residence before 30 June but not yet sold their previous principal place of residence by that date.

Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 **Email:** taxhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Land tax on principal residence land or primary production land affected by a natural disaster



The principal residence land or primary production land concession may continue to apply for land that has been subject to fire, flood or a similar disaster.

From I July 2013, where a property has either a principal residence land or primary production land classification and is affected by a natural disaster (the land is not suitable to be occupied as principal residence land or used as primary production land), the property will, in certain circumstances, continue to receive either the principal residence land or primary production land classification for up to two financial years following the disaster.

Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 **Email:** taxhelp@treasury.tas.gov.au

Land tax on principal residence land following the death of the owner



The principal residence land concession may continue to apply for one further financial year following the death of an owner of a property.

From I July 2017, where a property has a principal residence land classification and the owner (who was residing at the property) dies, the property will, in certain circumstances, continue to receive the principal residence land classification for the financial year following the death.

Detailed and specific conditions apply to this concession.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 **Email:** taxhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Land tax on properties with short-term accommodation converting to long-term rental



An exemption for land tax is available for properties where short-term accommodation is converted to long-term rental.

The exemption is available for one year for properties where each dwelling on the land is converted from short-term accommodation to long-term rental.

Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: taxhelp@treasury.tas.gov.au

Land tax on properties with new dwellings made available for long-term rental



An exemption for land tax is available for properties where new dwellings are made available for long-term rental.

The exemption is available for three years for properties where each dwelling on the land is a new dwelling and is used for long-term rental.

Detailed and specific conditions apply to this exemption.

For more information:

Department of Treasury and Finance

Phone: 6166 4400 or 1800 001 388 Email: taxhelp@treasury.tas.gov.au

Web: www.sro.tas.gov.au

Water and sewerage concession

Eligible TasWater customers can receive a Tasmanian Government funded discount of up to \$211.50 (\$105.75 for water charges and \$105.75 for sewerage charges) for the 2022-23 financial year.











Who is eligible?

To be eligible for the concession, individuals must be legally responsible for the TasWater account, and occupy the property as their main home.

Eligible concessions are:

- Services Australia Heath Care Card. or
- Services Australia or DVA Pensioner Concession Card. or DVA Veteran Gold Card.

Customers are encouraged to submit their application at the start of the financial year (I July 2022) to ensure they have access to the full discounted amount, as the concession can only be applied from the date it is received.

We are required to verify your eligibility for a concession with Centrelink, which requires you to provide consent for us to share your information with Centrelink.

For more information:

TasWater

Phone: 136 992

Email: enquiries@taswater.com.au

Web: www.taswater.com.au/Accounts and Billing/Apply for Concessions or

Rebates



OTHER

Aboriginal and Torres Strait Islander Programs and Services



The Tasmanian Government delivers several Aboriginal and Torres Strait Islander specific programs and services. To access these, applicants must first satisfy the requirements of the Eligibility for Tasmanian Government Aboriginal and Torres Strait Islander Programs and Services Policy.

For more information:

Information about this policy and the associated eligibility requirements is available at www.aboriginalaffairs.tas.gov.au

Access to computers, the internet and learning programs



Visit your local library for free access to computers, the internet, wi-fi, items in the collection and a range of learning programs.

No fines are charged for overdue items. Please check with your local library for details.

For more information:

Libraries Tasmania Phone: 6165 5600

Email: libraries.tas@education.tas.gov.au

Web: www.libraries.tas.gov.au/how-to/Pages/computer.aspx

Enduring Power of Attorney

When the Public Trustee is appointed as the attorney, there is no charge to prepare an Enduring Power of Attorney for:



- Services Australia or DVA Pensioner Concession Card holders
- · Seniors Card holders.

Please note: This is for a standard appointment. If your affairs are complicated or more time is required, additional time may be charged.

For more information:

Public Trustee Phone: 1800 068 784

Email: tpt@publictrustee.tas.gov.au **Web:** www.publictrustee.tas.gov.au

Making a Will

Where the Public Trustee is appointed as the executor, there is no charge to prepare a Will for:



- Services Australia or DVA Pensioner Concession Card holders
- Seniors Card holders.

Please note: This is for a standard appointment. If your affairs are complicated or more time is required, additional time may be charged.

For more information:

Public Trustee

Phone: 1800 068 784

Email: tpt@publictrustee.tas.gov.au **Web:** www.publictrustee.tas.gov.au

No Interest Micro Business Loan Program



The Program is available to people on low incomes (Health Care Card holders) and provides business support and small interest-free loans.

Loans of up to \$3 000 are available to help people start their own business or grow an existing one.

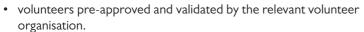
For more information:

Business Tasmania Phone: 1800 440 026

Email: ask@business.tas.gov.au **Web:** www.business.tas.gov.au

Police record checks for volunteers

A reduced fee of \$5 for a police record check is available to:





Organisations must complete the Declaration of Volunteer/Concession Status on the application form for the volunteer to be able to receive the reduced fee.

For more information:

Department of Police, Fire and Emergency Management

Phone: 6173 2928 or 6173 2929

Email: criminalhistoryservices@police.tas.gov.au

Web: www.police.tas.gov.au

Right to Information requests

The application fee may be waived for people who have a:

- Services Australia or DVA Pensioner Concession Card
- Services Australia Health Care Card.

The Right to Information Act 2009 (section 16) also provides other reasons why the application fee may be waived, including financial hardship (subsection (2) (a)).

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For more information:

Contact the relevant Tasmanian Government agency on 1300 135 513.



Ticket to Play

Vouchers to help with the cost of sporting club registration are available for children aged 5-18 who are listed on Services Australia Health Care Cards, Pensioner Concession Cards or who are in Out of Home Care.







Vouchers can be used towards registration fees at approved sporting clubs, learn to swim centres, Scouts, Girl Guides, Cadet organisations and dance studios.

Two vouchers worth up to \$100 each will be issued for each eligible child in 2022-23. Both vouchers may be used for the one activity, or each voucher may be used separately at different activity providers.

For more information:

Sport and Recreation, Department of State Growth

Phone: 1800 252 476

Email: tickettoplay@sportrec.tas.gov.au **Web:** www.tickettoplay.tas.gov.au

Veteran Wellbeing Voucher Program

Vouchers to help with the cost of gym and sporting club registration are available for Tasmanian Veterans who have a card issued by the Commonwealth Department of Veterans' Affairs or can produce evidence of past service with the Australian Defence Force.

Eligible Tasmanian veterans may apply for a voucher of up to \$100. This voucher may be put towards the cost of registration or membership fees at participating gyms and sporting clubs.

For more information:

Veteran Wellbeing Voucher Program

Phone: 1800 009 501

Email: veterans@dpac.tas.gov.au **Web:** www.veterans.tas.gov.au















Department of Premier and Cabinet

Phone: 1300 135 513

Email: concessions@dpac.tas.gov.au

www.concessions.tas.gov.au





















DISCOUNTS & CONCESSIONS

NEED ANOTHER COPY?

For extra copies of this Guide please:

- visit your local Service Tasmania shop
- download or browse a copy at www.concessions.tas.gov.au
- phone 1300 135 513