

## Key contacts and numbers

### Health & Safety Team

safetyandwellbeingteam@tasnetworks.com.au

### Environment & Sustainability Team

environment@tasnetworks.com.au

### TasNetworks 24/7

emergency number **132 004**

### On call Oil Spill Response Team

dispatched through Fault and Ops Centre **132 004**

### TasNetworks Media team

**6271 6271**

Emergency Services **000**

EAP **1800 650 204**

Lifeline **13 11 14**

## External reporting of key incidents

Some incidents must be reported to the regulator. They include, but are not limited to:

- Death or serious injury
- Electric shock
- Fire
- Premature asset failure
- Disturbance to a heritage site
- Impact to threatened plants and animals

Keep this card in your purse / wallet



If you have been notified of any of these incidents, please escalate it to the HSE team who will then report the incident to the regulator if required.

### Safety incidents

- Ed Chetcuti **0436 815 357**
- Peter Wedgwood **0427 846 113**

### Environmental incidents

- Ed Parker **0417 698 937**



Scan the QR code for further information on our key HSE risks



## SERIOUS INCIDENT NOTIFICATION

In the event of a serious incident, advise your Leader or Stand By Officer (SBO) verbally within **ONE HOUR** so the appropriate actions can be initiated (applies all hours, day and night). If in doubt call your direct Leader to discuss.

Report all incidents via SAP within 24 hours.



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## What to do in case of a serious incident

- Cease work immediately
- Control/minimise the impact if it is safe to do so. If required isolate/barricade the area and keep everyone away
- Assist any injured persons. Call emergency services if needed
- Protect assets and the environment from further damage if safe to do so
- Preserve the site. Do not move anything unless assisting an injured person, making the site safe or following direction from Police, Fire, Ambulance or WorkSafe inspector

- Do not release any details to the media, the public or on social media
- If an injured worker needs to attend a doctor or hospital, a Leader or peer must accompany them and notify the Injury Management Coordinator
- If someone is distressed, move them to a safe location (away from scene). Help them calm and confirm if they need us to contact someone.

**Photograph both sides of this card so you have a copy on your mobile phone**



## Examples of serious incidents

### Safety incidents

- Any time emergency services are called
- Injury requiring medical treatment
- Where serious injury was narrowly avoided
- Electric shock
- Threat of verbal or physical violence
- Witnessing any traumatic scenes

### Environmental incidents

- Any uncontained spill of oil, fuel or hazardous substance
- Disturbance to an Aboriginal / European heritage site
- Impact to threatened plants and animals

## Asset / customer incidents

- Asset damage such as loss of a terminal or zone transformer, regulator etc
- Major outage (long duration/ large area affected)
- Loss of supply to a major industrial or critical installation such as a hospital or life support customer
- Damage to customers' equipment e.g. HV to LV contact
- Unassisted pole failure
- Any fire start resulting from an electrical asset