

Right to Information Policy

1 December 2025

Public

TasNetworks acknowledges the palawa (Tasmanian Aboriginal community) as the original owners and custodians of lutruwita (Tasmania). TasNetworks, acknowledges the palawa have maintained their spiritual and cultural connection to the land and water. We pay respect to Elders past and present and all Aboriginal and Torres Strait Islander peoples.



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1. Policy Overview

This policy details TasNetworks' commitment to meeting the requirements of Right to Information legislation.

The *Right to Information Act 2009* (Tas) (the **Act**) provides for greater public access to information held by government entities, including state owned companies. The purpose of this policy is to outline to TasNetworks' team members the requirements of this Act and its impact on the way we work and manage information.

This policy is a Level 3 policy, see the *Policy Framework* for further information.

2. Who does this Policy apply to?

This policy applies to all TasNetworks' personnel, including leaders, team members, trainees and contractors. It may also affect TasNetworks' customers and clients.

This policy also applies to companies within the TasNetworks Group, and a reference to TasNetworks in this policy includes a reference to group companies.

The TasNetworks Group means TasNetworks and its subsidiaries. TasNetworks' subsidiaries as at November 2025 are TasNetworks Holdings Pty Ltd and Fortytwo24 Pty Ltd.

3. Roles and Responsibilities

3.1 Board of Directors

The Board has ultimate responsibility for compliance standards. Any committees formed that oversee compliance will report to The Board.

3.2 Chief Executive Officer

The Chief Executive Officer is the principal officer for the purposes of the Act, and may appoint delegated officers to undertake any or all of the functions under the Act.

3.3 Right to Information Officer(s)

The Right to Information Officer/s are members of TasNetworks Legal Services team, following appropriate delegation from the Principal Officer, and are appointed as delegated officers by the CEO for certain functions under the Act.

3.4 TasNetworks Executive Team

The TasNetworks Executive Team is responsible for implementation, fostering and communication of this policy. The Executive Team must also ensure all team members under their control are aware of their responsibilities in relation to this policy.

3.5 Ombudsman

The Ombudsman is an independent officer appointed by the Governor, and answerable to the Parliament. The responsibilities of the Ombudsman under the Act include issuing and maintaining guidelines, reviewing decisions made under the Act, giving directions and promoting settlement of review applications.

3.6 Leaders, Team Members, and Contractors

All TasNetworks personnel, including leaders, team members and contractors have a responsibility for advancing the Right to Information Policy under these existing policies and principles.

4. The Policy

TasNetworks, being a 'public authority' as defined in the Act, has a legal obligation to provide members of the public information as requested from TasNetworks' records (provided that the information is not deemed exempt).

The Act states that public authorities, must:

- authorise and encourage greater routine disclosure of information without the need for requests or applications;
- authorise and encourage greater active disclosure of information in response to informal requests without the need for applications;
- give members of the public an enforceable right to information held by public authorities; and
- provide that access to information held by government bodies is restricted in only limited circumstances outlined in the Act.

The Act also specifies classifications of information that may be exempt from disclosure.

TasNetworks is committed to:

- meeting all elements of the Act;
- adopting procedures that ensure a consistent approach throughout TasNetworks to all RTI issues;
- achieving efficient handling of resources to RTI applications through a centralised function;
- recording all RTI applications for reporting purposes;
- providing corporate consultation, guidelines and direction regarding rights and obligations under the Act; and
- supporting officers of the company, including Right to Information Officers and Internal Review Officers in their efforts to comply with the Act.

TasNetworks will ensure:

- ongoing awareness of its legal obligations and change to those obligations with our team members;
- a process for Right to Information requests;
- a process of ongoing monitoring of Right to Information with legal and policy obligations.

5. References

- *Right to Information Act 2009* (Tas)
- *Right to Information Regulations 2021* (Tas)
- Ombudsman's Manual and Guidelines (http://www.ombudsman.tas.gov.au/right_to_information)

6. Compliance

All team members are responsible for complying with this controlled document, and any breaches of this controlled document will be treated seriously and may result in disciplinary action being undertaken.

Public Interest Disclosure Statement (“Whistleblower”)

If an individual is concerned about consequences associated with reporting a serious breach of this controlled document, that individual should refer to the Whistleblower Policy available on The Zone or talk to their Leader.

Need to know more or have a question?

All team members will have access to controlled documents (and underpinning controlled documents) on The Zone. Support and further information is available from your Leader, People Partner or the controlled document Owner.

7. Administration of this Controlled Document

Document Details	
Type	Level 3 / Policy
Review	Biennially

Ownership and Accountability	
Division	Legal Services
Owner	Executive Governance
Approver	Chief Executive Officer

Document Control				
Version	Change Description	Author (Name Only)	Approver (Name & Position)	Date (dd/mm/yyyy)
1.0	Version for approval	Mel Lawrence	Chief Executive Officer	06/2014
2.0	Revision for approval	Kate Bradshaw	Chief Executive Officer	07/2017
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