



Fee-based Services Application and Price Guide

For the regulatory year 1 July 2014 to 30 June 2015

As approved by the AER

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CONTACT

This document is the responsibility of the Commercial, Regulatory and Strategy Group within the Distribution Business of Aurora Energy Pty Ltd (ABN 85 082 464 622). Please contact the indicated owner of the document with any queries or suggestions.

REVIEW DATE

This document is due for review not later than 30 April 2015

RESPONSIBILITIES

Document Owner

Revenue and Pricing Manager
Distribution Business
Aurora Energy Pty Ltd
21 Kirksway Place
Hobart TAS 7000
email: networktariff@auroraenergy.com.au

Implementation

Commercial, Regulatory and Strategy Group

Audit

Periodic audits to establish conformance with this document will be conducted by Aurora's Commercial, Regulatory and Strategy Group.

Compliance

All Group Managers

Document Management

Commercial, Regulatory and Strategy Group

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AURORA ENERGY PTY LTD
Fee-based Services Application Guide

Version History

Version No	Date of Revision	Authorised By	Details of Amendment
1.0		Revenue and Revenue Manager	Initial Version
		Regulatory Manager	Endorsed for Submission
		Group Manager – Finance and Compliance	Approved for Submission

Amendments to each version of this document will be tracked through Aurora’s document management system.

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1. Introduction

This 2014-15 Fee-based Services Application and Price Guide outlines Aurora's service terms for the provision of alternative control services – fee-based services and applies from 1 July 2014 to 30 June 2015. As part of the introduction of full retail contestability in the Tasmanian jurisdiction, Aurora will develop a 2014-15 Retailer Handbook Operating Procedures which will detail the normal business transactions between Aurora and retailers.

Fee-based services are those services provided by Aurora where the service is, in general, provided for the benefit of a single customer rather than uniformly supplied to all customers. These services are typically provided at the request of a third party and are initiated by way of a service request received from a retailer.

Further information on Aurora's fee-based services can be found at Aurora's website at <http://www.auroraenergy.com.au/electricity-network/network-tariffs> and in Aurora's 2014-15 Pricing Proposal¹.

The service levels provided by Aurora for fee-based services are shown in Table 1.

Table 1: Service levels for fee-based services

Service category	Service level
Retail contract termination, energisation, de-energisation, re-energisation and special read	Performed on the scheduled date requested by the retailer providing energisation, de-energisation or re-energisation does not involve any changes to the network.
Meter alteration	All services to be delivered no later than 10 business days of receiving a retailer service request (unless otherwise agreed) or providing the metering alteration does not involve changes to the network. Renewable energy connections are not meter alterations for the purposes of this Guide.
Meter test	All services to be delivered within 15 business days of receiving a retailer service request (unless otherwise agreed).
Supply abolishment	All services to be delivered no later than 10 business days of receiving a retailer service request (unless otherwise agreed).
Truck tee-up	On the date agreed with the electrical contractor.
Miscellaneous services	All services to be delivered within 10 business days of receiving a retailer service request (unless otherwise agreed).

¹ Aurora Energy Pricing Proposal, 1 July 2014 – 30 June 2015, April 2014.

2. Application of Fee-based Services Tariffs

2.1. Aurora

All references to Aurora within this Fee-based Services Application and Price Guide, unless otherwise stated, are to Aurora in its capacity as a licensed distribution network service provider in the Tasmanian jurisdiction only.

2.2. Goods and service tax (GST)

The fee-based services charges published by Aurora, unless otherwise stated, are exclusive of GST.

2.3. Fee-based services charges

The fee-based service charges within this Fee-Based Services Application and Price Guide are calculated in accordance with the AER's final distribution determination.

2.4. Time zones

All times reflected in this document are in the time that applies in the city of Hobart, Tasmania, at the date of providing the service.

2.5. Scheduled day for service delivery

The scheduled day for service delivery is that day(s) of the week that the suburb is scheduled to be visited for retail contract termination, energisation, de-energisation, re-energisation, credit action or special read per the Aurora Service Order Calendar detailed in Schedule 1.

2.6. Request process

Aurora's request process aligns with AEMO's B2B Service Order procedures. A B2B service order is required for the provision of all services.

2.7. Business Day

Is a day other than a Saturday, Sunday or a day which is lawfully observed as a public holiday in any part of Tasmania.

2.8. After hours

After hours fees apply to business days after 4:20pm and before 7:30am (operational hours), on a Saturday, Sunday or a day which is lawfully observed as a public holiday in any part of Tasmania.

2.9. Invoicing process

Aurora's Distribution Business Market Support Services Team raises all charges for completed work through the Service Order Management system via product codes. The charges will be issued in compliance with the Distribution Billing B2B protocols.

2.10. Published fee-based services

Aurora's published fee-based services list the services offered by Aurora for B2B Service Orders. The agreement to deliver these services to the guarantees are made assuming that there is unhindered access to the metering and servicing assets, there are no safety issues associated with the delivery of the service, the Electrical Contractor has performed work to agreed standards, the infrastructure is present and no appointment or tee-ups are required.

3. Assigning and reassigning customers to tariff classes

Aurora assigns customers to fee-based services on the basis of the fee-based service selected. Customers are assigned into one of the following fee-based services classes:

- retail contract termination, de-energisation, re-energisation, energisation and special reads;
- meter alteration;
- meter test;
- supply abolishment;
- tee-up; and
- miscellaneous services.

Customers are assigned to at least one tariff class. Assignment to tariff classes is based on the type of service requested.

3.1. Reassignment of fee-based services

Customers will not be reassigned to a differing tariff class for the provision of a fee-based service.

4. Procedure for reviewing complaints and disputes

Aurora will ensure that all complaints and disputes are dealt with in accordance with its standard complaints and dispute resolution policy and procedures. Aurora's dispute resolution policy is reviewed annually and published on Aurora's website.

4.1. Internal procedure for reviewing objections

Where Aurora receives written notification that a customer has an objection to a proposed fee-based service, the following additional procedures will be followed.

An initial review process will be performed by the customer's retailer and forwarded to Aurora for review.

Aurora will then undertake the following internal review process:

- (a) the customer's written objection will be reviewed by Aurora and the review will be completed within 10 business days of receipt of the customer's written objection;
- (b) additional information provided by the customer (and/or the customer's retailer) will be considered;
- (c) Aurora will determine the fee-based service that should apply;
- (d) the proposed fee-based service will be reviewed and approved by the Distribution Business Market Support Manager; and
- (e) the customer (and/or customer's retailer) will be notified in writing of the fee-based service review outcomes within five business days of completion of the Aurora review.

4.2. Objection not resolved to satisfaction of customer under internal review process

If the customer objection to the fee-based service, after applying Aurora's internal review process as detailed above, is not resolved to the customer's satisfaction, the customer is entitled to seek resolution through the following:

- if the resolution of the dispute is within the jurisdiction of the Energy Ombudsman Tasmania, the customer is entitled to escalate the matter to the Energy Ombudsman Tasmania; or
- if the objection is not resolved to the satisfaction of the customer under Aurora's internal review system and/or the Energy Ombudsman Tasmania, then the customer is entitled to seek a decision of the AER via the dispute resolution process available under Part 10 of the National Electricity Law.

5. Retail contract termination, de-energisation, re-energisation, energisation and special reads

These services require an authorised officer of Aurora to visit a customer's premises to undertake a retail contract termination, de-energisation, re-energisation, energisation or perform a special read at a NMI. These services will be performed on the schedule date requested by the retailer with the exception of de-energisations under rule 111 of the NERR. De-energisation without consultation with the customer will occur on a regular scheduled day.

A retailer's request is to be received by 3:00pm on any business day; otherwise it will be deemed to have been received the next business day.

A regular scheduled day is the day(s) that area is normally serviced by Aurora.

Protected periods apply to de-energisations that are conducted in accordance with rule 111 of the NERR. The protected periods are:

- a business day before 8am or after 3pm; or
- a Friday or the day before a public holiday; or
- a weekend or a public holiday; or
- the days between 20 December and 31 December (inclusive).

De-energisations that are conducted in accordance with rule 111 of the NERR, where a protected period applies, will not be performed.

Tariff reassignment may not coincide with the provision of these services as a tariff alteration may be required that involves changes to the metering equipment. Tariff alterations are discussed in section 6 of this document.

5.1. Site visit – no appointment

A visit to a customer's non interval metered premises during normal operational hours where no appointment is required to perform a de-energisation, re-energisation, energisation or special read and the visit occurs on the regular scheduled day for service delivery.

5.2. Site visit – non scheduled visit

A visit to a customer's non interval metered premises during normal operational hours to perform a de-energisation, re-energisation, energisation, where the requested date is on a day that is not a regular scheduled day for service delivery; or a visit to a customer's premises during normal operational hours where the visit is required on the same day of a retailer's request and the request is received by Aurora before 11:00am on that day.

5.3. Site visit – same day premium service

A visit to a customer's non interval metered premises during normal operational hours to perform a re-energisation or energisation where the visit is required on the same day of a retailer's request and the request is received by Aurora after 11:00am on that day.

5.4. Site visit – after hours

A visit to a customer's non interval metered premises to perform a re-energisation or energisation where the visit is required on the day of a customer's request and the request for the service is organised for a period that is outside normal operational hours.

5.5. Site visit – credit action or site issues

A visit to a customer’s premises during normal operational hours where the requested date is on a day that is a regular scheduled day for service delivery due to a credit issue or where the retailer requests the site to be de-energised without consultation with the customer.

Protected periods may apply in respect to this fee-based service.

The fee for this service does not include repair of damaged equipment.

5.6. Site visit – interval metering

Visit to a customer’s premises during normal operational hours on a scheduled service delivery day to de-energise or re-energise a site where interval metering exists.

5.7. Transfer of retailer

The transfer of a NMI to a new retailer that is effective the same date of the scheduled meter reading and where no site visit is required or communications are installed, will not incur a fee.

The transfer of a NMI to a new retailer that involves a site visit or is effective on an off schedule read will incur a fee as outlined above.

5.8. Fee-based services charges

Table 2 sets out Aurora’s fee-based services prices for de-energisation, re-energisation and special reads for the 2014-15 regulatory year.

Table 2: Fee-based services prices

Service	Rate (\$)
Site visit – no appointment	53.77
Site visit – non scheduled visit	121.20
Site visit – same day premium service	313.11
Site visit – after hours	808.01
Site visit – credit action or site issues	78.81
Site visit - interval metering	60.59

6. Meter alteration

These services require an authorised officer of Aurora to visit a customer's premises to undertake works associated with the provision of basic metering services.

All services to be delivered no later than 10 business days after Aurora's receipt of the completed request from the retailer, unless an alternate date for the service has been agreed between Aurora and the retailer, customer or Electrical Contractor.

A retailer's request is to be received by 3:00pm on any business day; otherwise it will be deemed to have been received the next business day.

Failure to perform any of the meter alteration services may result in the charging of a meter alteration - wasted visit fee.

Tariff reassignments may not occur at the same time as performing any services detailed in Section 5 of this document.

6.1. Tariff alteration – single phase

A visit to a customer's premises during normal operational hours to add or modify a single phase metering circuit.

6.2. Tariff alteration – three phases

A visit to a customer's premises during normal operational hours to add or modify a three phase metering circuit.

6.3. Adjust time clock

A visit to a customer's premises during normal operational hours to adjust the time period of an existing time clock.

6.4. Install pulse outputs

A visit to a customer's premises during normal operational hours to install a pulse output facility.

6.5. Remove meter

A visit to a customer's premises during normal operational hours to remove a metering circuit.

6.6. Meter alteration – after hours visit

A visit to a customer's premises outside normal operational hours to undertake a meter alteration at the customer's premises.

6.7. Meter alteration – wasted visit

A visit to a customer's premises during normal operational hours to undertake a meter alteration, where the alteration could not be completed due to issues at the customer's premises.

An after hours visit fee will be charged where a visit to a customer's premises to undertake a meter alteration occurs outside of normal operational hours and where the alteration could not be completed due to issues at the customer's premises.

6.8. Fee-based services charges

Table 3 sets out Aurora's fee-based services prices for meter alterations for the 2014 - 15 regulatory year.

Table 3: Fee-based services prices

Service	Rate (\$)
Tariff alteration – single phase	180.21
Tariff alteration – three phase	245.75
Adjust time clock	58.98
Install pulse outputs	163.83
Remove meter	272.39
Meter alteration – after hours visit	786.37
Meter alteration wasted visit	98.30

7. Meter test

These services require an authorised officer of Aurora to visit a customer's premises to undertake the testing of a basic metering installation.

All services are to be delivered no later than 15 business days after Aurora's receipt of a completed retailer's service request, unless an alternate date for the service has been agreed.

A retailer's request is to be received by 3:00pm on any business day; otherwise it will be deemed to have been received the next business day.

The charge for meter test is per meter tested not per NMI. The retailer is to provide details as to the meter for testing, if not it will be assumed that the whole site is to be tested and will be charged accordingly.

No fee will apply if the meter is found to be faulty.

Failure to perform any of the meter test services may result in the charging of a meter test – wasted visit.

7.1. Meter test – single phase

A visit to a customer's premises during normal operational hours to test a single phase meter at the customer's request.

7.2. Meter test – multi phase

A visit to a customer's premises during normal operational hours to test a multi phase meter at the customer's request.

7.3. Meter test – CT

A visit to a customer's premises during normal operational hours to test a current transformer (CT) meter at the customer's request.

7.4. Meter test – after hours

A visit to a customer's premises, at the request of the retailer, outside normal operational hours to undertake the following services:

- meter test – single phase;
- meter test – multi phase; and
- meter test – CT.

7.5. Meter test – wasted visit

A visit to a customer's premises during normal operational hours to test a meter at the customer's request where the test could not be completed due to issues at the customer's premises.

An after hours fee will be charged where a visit to test a meter at the customer's request occurs outside of normal operational hours and could not be completed due to issues at the customer's premises.

7.6. Fee-based services charges

Table 4 sets out Aurora's fee-based services prices for meter tests for the 2014-15 regulatory year.

Table 4: Fee-based services prices

Service	Rate (\$)
Meter test – single phase	294.89
Meter test – multi phase	589.78
Meter test – CT	655.31
Meter test – after hours	786.37
Meter test – wasted visit	98.30

8. Supply abolishment

These services require an authorised officer of Aurora to visit a customer’s premises to undertake the abolishment of the customer connection services.

Service to be delivered no later than 10 business days of receiving a completed retailer service request, unless an alternate date of removal has been agreed.

Requests to perform this service on a specific day will be classed as a tee-up and tee-up charges will also apply (refer section 13).

A retailer service request, for all services, is to be received by 3:00pm on any business day; otherwise it will be deemed to have been received the next business day.

Failure to complete any of the supply abolishment services may result in the charging of a supply abolishment – wasted visit fee.

8.1. Remove service and meters

A visit to a customer’s premises to remove meters and service connection at the customer’s request or as a result of building demolition during normal operational hours.

8.2. Supply abolishment – after hours

A visit to a customer’s premises, at the request of the retailer, outside normal operational hours to abolish supply.

8.3. Supply abolishment – wasted visit

A visit to a customer’s premises to abolish supply where the service could not be completed due to issues at the customer’s premises.

An after hours fee will be charged where a visit to abolish supply at the customer’s request occurs outside of normal operational hours and could not be completed due to issues at the customer’s premises.

8.4. Fee-based services charges

Table 5 sets out Aurora’s fee-based services prices for supply abolishment for the 2014-15 regulatory year.

Table 5: Fee-based services prices

Service	Rate (\$)
Remove service and meters	272.39
Supply abolishment – after hours	786.37
Supply abolishment – wasted visit	163.43

9. Tee-up

These services require an authorised officer(s) of Aurora to visit a customer’s premises on a date requested/negotiated with the Electrical Contractor.

Tee-ups are to be requested by an Electrical Contractor on an Electrical Works Request (EWR). An attempt to contact the Electrical Contractor will be made within two business days of receipt of the EWR from the retailer. If no contact is made with the Electrical Contractor within four business days, the retailer will be notified to follow up with the Electrical Contractor. Where a service has been requested with a tee-up, the time limits referenced in this document cease to exist and service will be provided on the negotiated tee-up date.

Failure to perform any of the tee-up services may result in the charging of a tee-up wasted visit fee.

9.1. Tee-up

Electrical Contractor requested tee-up with Aurora crew whilst undertaking work at customer’s installation during normal operational hours.

These services will be charged at a minimum rate of 30 minutes plus each additional 15 minute block or part thereof of onsite time. For administrative simplicity, Aurora elects to charge the minimum 30 minute fee only. These additional charges may be directed to the contractor or via a retailer depending upon individual circumstances.

9.2. Tee-up – after hours

Electrical Contractor requested tee-up with overhead crew whilst undertaking work at customer’s installation after normal operational hours.

9.3. Tee-up – no truck – after hours

Electrical Contractor requested tee-up with underground crew whilst undertaking work at customer’s installation after normal operational hours.

9.4. Tee-up – wasted visit

Electrical Contractor requested tee-up with Aurora crew where the works could not be completed due to issues at the customer’s premises or where service connections crew were not required once on site.

An after hours fee will be charged where a visit for a tee-up at the customer’s request occurs outside of normal operational hours and could not be completed due to issues at the customer’s premises or where service connections crew were not required once on site.

9.5. Fee-based services charges

Table 6 sets out Aurora’s fee-based services prices for the provision of a tee-up for the 2014 - 15 regulatory year.

Table 6: Fee-based services prices

Service	Rate (\$)
Tee-up (initial 30 minutes)	130.79
Tee-up (each additional 15 min block)	53.75
Tee-up – after hours	1,469.56

Service	Rate (\$)
Tee-up – no truck – after hours	1,307.50
Tee-up – wasted visit	163.43

10. Miscellaneous services

These services require an authorised officer of Aurora to visit a customer's premises to undertake the services detailed below.

All services to be delivered no later than 10 business days of Aurora's receipt of a service request, unless an alternate date for the service has been agreed.

A service request, for all services, is to be received by 3:00pm on any business day; otherwise it will be deemed to have been received the next business day.

Failure to perform any of the miscellaneous services may result in the charging of a miscellaneous service – wasted visit fee.

10.1. Open turret

A visit to a customer's premises to open a turret or cabinet during normal operational hours for the Electrical Contractor installing or altering customer's mains during normal operational hours. If a specified date is required a tee-up charge may also apply.

10.2. Addition/alteration to the connection point

This fee-based service is no longer available to any customer. Customers wishing to modify a connection to the Aurora distribution network are now covered by Aurora's connection fees in accordance with the provisions of the National Energy Customer Framework.

10.3. Connection of new mains to an existing installation

This fee-based service is no longer available to any customer. Customers wishing to modify a connection to the Aurora distribution network are now covered by Aurora's connection fees in accordance with the provisions of the National Energy Customer Framework.

10.4. Data Download

A visit to a customer's premises during normal operational hours to download data from a meter.

10.5. Alteration to unmetered supply

A visit to a customer's premises to add or remove a load on an existing unmetered supply site during normal operational hours.

10.6. Miscellaneous service

A visit to a customer's premises, at the request of the retailer, during normal operational hours to perform a service that is not described elsewhere.

10.7. Miscellaneous service – after hours

A visit to a customer's premises, at the request of the retailer, outside normal operational hours to perform any of the mentioned miscellaneous services.

10.8. Miscellaneous service – wasted visit

A visit to a customer's premises during normal operational hours for the requested miscellaneous service where the service could not be completed due to issues at the customer's premises.

An after hours fee will be charged where a visit for a miscellaneous service at the customer's request occurs outside of normal operational hours and could not be completed due to issues at the customer's premises.

10.9. Miscellaneous service – rectification of illegal connection

A visit to a customer’s premises during normal operational hours to rectify an installation that has been illegally connected.

10.10. Fee-based services charges

Table 7 sets out Aurora’s fee-based services prices for the provision of miscellaneous services for the 2014 - 15 regulatory year.

Table 7: Fee-based services prices

Service	Rate (\$)
Open turret	147.45
Data download	327.65
Alteration to unmetered supply	245.75
Miscellaneous service	131.06
Miscellaneous service – after hours	786.37
Miscellaneous service – wasted visit	163.43
Miscellaneous service – rectification of illegal connection	245.75

11. Services covered by NECF

The delivery of all connection services is now undertaken in accordance with the provisions of the National Energy Customer Framework. Due to the introduction of the National Energy Customer Framework package into the Tasmanian jurisdiction Aurora no longer provides any connection services as a fee-based service.

11.1. Supply establishment

These fee-based services are no longer available to any customer. Customers wishing to establish a connection to the Aurora distribution network are now covered by Aurora's connection fees in accordance with the provisions of National Energy Customer Framework. For more details about supply establishment, see Aurora's Basic Connection Services Application and Price Guide.

11.2. Renewable energy connection

These fee-based services are no longer available to any customer. Customers wishing to establish a renewable energy connection to the Aurora distribution network are now covered by Aurora's connection fees in accordance with the provisions of National Energy Customer Framework. For more details about supply establishment, see Aurora's Basic Connection Services Application and Price Guide.

11.3. Temporary builders connection

These fee-based services are no longer available to any customer. Customers wishing to establish a temporary connection to the Aurora distribution network are now covered by Aurora's connection fees in accordance with the provisions of the National Energy Customer Framework. For more details about supply establishment, see Aurora's Basic Connection Services Application and Price Guide.

11.4. Temporary show and carnival connection

These fee-based services are no longer available to any customer. Customers wishing to establish a show or carnival connection can no longer have an unmetered site and should make application for an equivalent temporary or permanent connection to the Aurora distribution network. For more details about supply establishment, see Aurora's Basic Connection Services Application and Price Guide.

12. Definitions

AEMO	Australian Energy Market Operator.
AS/NZS	Australia and New Zealand Standards.
Aurora	Unless otherwise stated means Aurora Energy Pty Ltd ABN 85 082 464 622 in its capacity as a Distribution Network Service Provider.
B2B service orders	AEMO's B2B procedure service order process which is the communication procedures between retailers and service providers.
Basic metering services	Reading services for accumulation meters or unmetered supplied as defined in the NER.
Business Day	A day other than a Saturday, Sunday or a day which is lawfully observed as a public holiday in any part of Tasmania.
Charges	For service means the constituent elements of the charge.
Connection Point	In relation to a Customer, the point at which electricity leaves the Distribution System for delivery to the Customer provided that where the Customer's Electrical Installation is not directly connected to the Distribution System, the Connection Point is the point at which the electricity last leaves the Distribution System before being delivered to the Customer, whether or not the electricity passes through facilities owned or operated by another person before being delivered to the Customer.
Customer	A person to whom Aurora provides regulated services.
Customer Contract	A contract between a Customer and Aurora to install network infrastructure and associated fittings, the timeframe is set by the customer's connection contract. For basic connections, this timeframe is currently 10 days.
De-energisation	The de-energisation of an energised NMI.
Distribution Network	As defined in the Tasmanian Electricity Code.
Electrical Contractor	A Person or Company licensed under the <i>Electricity Industry Safety and Administration Act 1997</i> and the <i>Occupational Licensing Act 2005</i> to perform maintenance, alteration or installation work on electrical infrastructure and associated fittings.
Energisation	The energisation of a NMI.
Illegal connection	A NMI which has been energised without authorisation from Aurora.
Inspection	A visual inspection and electrical testing (to AS/NZS 3000) to test the integrity of the NMI prior to re-energisation.
Interval metering services	Reading services for interval meters – types 1-5 as defined in the NER and provision of other services.
Meter alterations	Alterations made to an existing NMI to add, remove, exchange, reprogram metering equipment at the request of the retailer.
Meter tests	Testing of a meter to ensure that the components, accuracy and testing of the installation complies with the requirements of the NER, the metrology procedure and procedures authorised under the NER that are administered by AEMO.
National Electricity Market or NEM	As defined in the Tasmanian Electricity Code.
NER	National Electricity Rules.
NERR	National Energy Retail Rules.
New connection	Connection of the supply to a new NMI.
NMI	National Metering Identifier.
Re-energisation	The energisation of a NMI which has previously been de-energised.

Renewable Energy Connections	Installation of a small generator of less than 5kW.
Retail Contract Termination	The ending of a Standard Retail Contract pursuant to Section 70 of the National Energy Retail Rules.
Supply abolishment	Permanent removal of a supply line and all the connection equipment to and from the NMI.
Tee-up	A pre-organised date as outlined on an Electrical Works Request (EWR).
Wasted Visit	Visit to a customer's premises at the request of the retailer where the primary work could not be performed for reasons outside of the control of Aurora (eg: access prevented).

13. Schedule 1

Table 8 details on which day's services are undertaken in each area.

Table 8: Scheduled Day for Service

	Monday	Tuesday	Wednesday	Thursday	Friday
North West	Greater North West	Greater North West West Coast Cape Barrington Nut	Greater North West Hellyer North West Tip Gunns Plains Cradle Valley	Greater North West West Coast Granville Cape Barrington Nut	Greater North West Gunns Plains
North	Greater Launceston Northern Midlands Meander Valley	Greater Launceston North East Tip Scottsdale West Tamar Goulds Country East Coast Freycinet	Greater Launceston East Tamar Meander Valley	Greater Launceston Northern Midlands Scottsdale Midlands Fingal East Coast	Greater Launceston West Tamar East Tamar
South	Greater Hobart South Arm Southern Midlands Inner East Coast South East Coast	Greater Hobart Western Huon West Lakes Derwent Valley Peninsula Huon	Greater Hobart Bruny Island Southern Midlands East Lakes South East Coast Channel	Greater Hobart Derwent Valley Strathgordon Southern Huon Huon	Greater Hobart Channel South Arm Peninsula

The following information has been provided to assist customers in understanding the service area groupings in the above table. Each service area lists suburbs that represent the borders of the service area and includes any location between those suburbs.

13.1. North West

Greater North West Coast – Wynyard to Port Sorell

West Coast – Tullah to Queenstown

Cape – Table Cape to Sisters Beach to Meunna

Barrington – Sassafras to Kimberley to Acacia Hills to West Kentish

The Nut – Cowrie Point to Smithton

Hellyer – Hellyer Gorge to Corinna

North West Tip – Arthur River to Woolnorth

Gunns Plains – Wilmot to Riana

Cradle Valley – Cradle Mountain

Granville – Granville Harbour

13.2. North

Greater Launceston – Launceston and surrounding suburbs

Northern Midlands – Ross to Bishopsbourne

Meander Valley – Carrick to Mole Creek

North East Tip – Waterhouse to Musselroe Bay

Scottsdale – Scottsdale region

West Tamar – Rosevears to Greens Beach

East Tamar – Dilston to George Town to Pipers Brook

Goulds Country – Goulds country region

East Coast – St Helens to St Marys

Freycinet – Coles Bay

Fingal – Fingal Valley region

13.3. South

Greater Hobart – Hobart and surrounding suburbs

South Arm – Opossum Bay to Sandford

Southern Midlands – Oatlands to Tea Tree

Inner East Coast – Mount Seymour to Levendale

Southern East Coast – Little Swanport to Orford

Western Huon – Lonnvale

West Lakes – Liawenee to Osterley

Derwent Valley – Ouse to Maydena

Peninsula – Copping to White Beach

Channel – Cygnet to Verona Sands to Snug

Bruny Island – Bruny Island

East Lakes – Arthurs Lake to Miena

Strathgordon - Strathgordon

Southern Huon – Raminia to Hastings

Huon – Dover to Allens Rivulet to Lower Wattle grove