

09/04/2020

TasNetworks has enacted our pandemic planning across the State in response to Covid-19. As a matter of priority, please circulate this message to leaders and any other relevant personnel in your business.

Frequently asked questions

Who can enter a TasNetworks Facility?

We are requesting that non-TasNetworks staff do not enter TasNetworks Facilities both staffed and unstaffed Facilities and depots during this period. Attendance may be approved only if the need is considered critical to business continuity.

What questions will need to be answered before entering a TasNetworks Facility?

Before entering we are asking all people attending TasNetworks Facilities whether they:

- are experiencing any signs of illness – especially:
 - fever,
 - fatigue and/or joint and muscle aches,
 - sore throat
 - cough or difficulty breathing
 - diarrhoea,
 - headaches and/or confusion,
 - loss of smell or loss of taste
- have travelled overseas in the past 14 days
- have been in direct contact with anyone (for example a family member) who has travelled overseas.

If I respond yes to any of the above?

TasNetworks will ask if an alternative person can undertake the work, or postpone the work until further notice.

Which visitors should not attend TasNetworks' Facilities?

Anyone who has been in contact with a person with suspected or confirmed COVID-19, or if they are experiencing any flu-like symptoms (as detailed above). Signs are on display at the entrance to TasNetwork offices and depots detailing the above request.

How can you help minimise Risks of Cross-facility contamination?

TasNetworks is also acting to minimise Facility-to-Facility movement by team members to minimise the likelihood that more than one TasNetworks site is impacted by COVID-19. To assist with this, TasNetworks expectation (where possible) is that external contractors must not enter multiple TasNetworks Facilities.

Remember to adhere to safe personal distance requirements.

What if the type of service is critical to TasNetworks operations and there is no other service technician or provider who has not already attended another TasNetworks within the preceding 14 days?

Then TasNetworks requires that you contact the nominated TasNetworks Contract Owner before access may be approved (contact details for the Contract Owner is recorded in each contract). Facilities must only be accessed following a direction by email from the relevant Contract Owner to do so.

Thank you for your support to ensure that TasNetworks can continue to provide a safe work environment for our people and continue to provide an essential service for our community.

Please contact your TasNetworks Contract Manager in the first instance for any clarity or further information.