



MEDIA RELEASE – Electrical safety in homes after flooding

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During the flood clean-up process TasNetworks is reminding customers of the potential dangers which may still be present.

This reminder comes after two members of the public recently received shocks from flood-related damage; no one has been seriously injured.

TasNetworks CEO Lance Balcombe is asking customers to be aware that recent flood waters may have damaged electrical installations in homes and streets.

“Electricity can travel through water, deposited mud and debris, making wiring and equipment unsafe after a flood,” Mr Balcombe said.

“Flood waters can also lead to corrosion of electrical connections and damage to equipment and appliances, significantly increase the risk of these failing or causing a fire or shock.”

After a flood:

- If you are located in a flood-affected area, please ensure your CablePI is plugged in and switched on. When it is working correctly it will show a solid green light. An alarm or flashing amber light indicates a problem. If this occurs, stay away from sinks, taps or other metallic objects in your house and immediately call TasNetworks on 132 004.
- If you do not have a CablePI, please contact TasNetworks on 132 004 to get one for free.
- Should you experience flickering lights, tingling taps or notice any other indications that something might be wrong, please contact TasNetworks immediately on 132 004.
- Have your home inspected by a licensed electrician and repairs carried out before contacting TasNetworks to have the power restored. For safety purposes, an electrician will have to provide TasNetworks with a Certificate of Electrical Compliance prior to reconnection.
- Do not plug in or use any appliances that have been in the flood water until they have been checked by a licensed electrician. If you are unsure if equipment has been damaged, please have it inspected before you plug it in.

For more information or to arrange a reconnection please call TasNetworks on 132 004.

More information on electrical safety and floods is available at

www.tasnetworks.com/floodsafety