

Ring-fencing Information Sharing Protocol

TasNetworks

24 October 2025

Official



Powering a
Bright Future

Version	Date	Author initials
[V 1.0]	June 2021	TA
[V 2.0]	June 2022	CN
[V 3.0]	August 2023	TA
[V 4.0]	September 2023	SR
[V 5.0]	December 2024	SR
[V 6.0]	October 2025	CG

TasNetworks acknowledges the palawa (Tasmanian Aboriginal community) as the original owners and custodians of lutruwita (Tasmania). TasNetworks, acknowledges the palawa have maintained their spiritual and cultural connection to the land and water. We pay respect to Elders past and present and all Aboriginal and Torres Strait Islander peoples.

Contents

Purpose	3
Compliance with the Guidelines	3
What is Ring-fenced Information?	3
Disclosure of Information Under the Guidelines	3
Access to Information	4
TasNetworks' Information Sharing Register	5
Approach to Sharing Information	5
Reviewing the Information Request	5
Provision of Information	6
Changes to TasNetworks' Information Register	6
Appendix A	7

Purpose

As a monopoly service provider, TasNetworks must comply with rules and regulations that aim to ensure confidential information is shared properly. In its role as a provider of an essential service, TasNetworks has access to non-public sensitive information about its distribution & transmission network and customers. This information may be valuable to businesses who are seeking to operate in contestable markets and TasNetworks must consider if it is appropriate to make it available.

This document, the TasNetworks Ring-fencing Information Sharing Protocol, sets out the process through which TasNetworks is able to share information pursuant to clause 4.3.3 of the Australian Energy Regulator's (AER) Distribution Ring-fencing Guideline (Distribution Guideline) and 4.2.3 of the AER's Transmission Ring-fencing Guideline (Transmission Guideline) (together, the Guidelines). The Guidelines can be found on the [AER's website](#).

Compliance with the Guidelines

What is Ring-fenced Information?

Ring-fenced information is defined in the Guidelines to be electricity information that:

- a. is acquired or generated by TasNetworks in connection with its provision of direct control services for distribution customers or prescribed transmission services for transmission customers; and
- b. is not already publicly available; and
- c. includes information that:
 - i. TasNetworks derives from that information; or
 - ii. is provided to TasNetworks by or in relation to a customer or prospective customer of direct control services for distribution customers or prescribed transmission services for transmission customers.

Ring-fenced information does not include aggregated financial information, or other service performance information that does not relate to an identifiable customer, or class of customer.

Disclosure of Information Under the Guidelines

Pursuant to clause 4.3 of the Distribution Guideline and clause 4.2 of the Transmission Guideline, TasNetworks must not disclose ring-fenced information to any person, including a Related Electricity Service Provider (RESP), unless:

- a. TasNetworks has first obtained the explicit informed consent of the relevant customer, or prospective customer, to whom the ring-fenced information relates;
- b. the disclosure is required by, or for the purpose of complying with, any law;
- c. the disclosure is necessary to enable:
 - o TasNetworks, as a Distribution Network Service Provider (DNSP), to provide its distribution services or its other services (including by acquiring services from other legal entities);

- TasNetworks, as a Transmission Network Service Provider (TNSP), to provide transmission services or (if authorised in accordance with the waiver process set out in clause 5 of this Guideline) other services (including by acquiring services from other legal entities);
- d. the information has been requested by or on behalf of a customer, or potential customer, of another legal entity, and the disclosure is necessary to enable the legal entity to provide:
 - For DNSPs, its transmission services, contestable electricity services or other services to the customer or potential customer;
 - For TNSPs, its non-regulated transmission services or other services to the customer or potential customer;
- e. the disclosure is solely for the purpose of providing assistance to the extent necessary to respond to an event (such as an emergency) that is beyond TasNetworks' reasonable control;
- f. the disclosure is solely for the purposes of research by a legal entity other than a RESP of TasNetworks;
- g. where another DNSP is an affiliated entity of TasNetworks, the disclosure is to the part of that other DNSP that provides direct control services (noting, for clarity, that this is only made allowable by the Distribution Guideline and not the Transmission Guideline);
- h. a RESP of TasNetworks has requested the disclosure and TasNetworks complies with clause 4.3.3/4.2.3 of the Distribution Guideline or Transmission Guideline respectively in relation to that ring-fenced information; or
- i. another legal entity, other than a RESP of TasNetworks, has requested the disclosure.

Access to Information

TasNetworks must provide legal entities with equal access to ring-fenced information (including derived information), where¹:

- TasNetworks has provided ring-fenced information to a RESP, or to another legal entity in the circumstances described in f or i and that legal entity then discloses that information to a RESP of TasNetworks; and
- The legal entity to receive the ring-fenced information is:
 - included on our information register in respect of that particular kind of ring-fenced information; and
 - competing, or seeking to compete, with TasNetworks or a RESP of TasNetworks in relation to the provision of contestable electricity services.
- TasNetworks is not required to provide legal entities with equal access to ring-fenced information if that ring-fenced information is shared for the above reasons a, b, c, d and e².

Appendix A has a flow chart that shows the process of identifying whether we will provide access to ring-fenced information.

¹ Clause 4.3.3 of the Distribution Guideline or Clause 4.2.3 of the Transmission Guideline.

² Clause 4.3.3(c) of the Distribution Guideline or Clause 4.2.3(c) of the Transmission Guideline.

TasNetworks' Information Sharing Register

[TasNetworks' Information Sharing Register](#) has been set up and is publicly available on our website (in accordance with clause 4.3.4(a) of the Distribution Guideline and clause 4.2.4(a) of the Transmission Guideline).

TasNetworks' Information Sharing Register contains details of all valid requests for ring-fenced information made by RESPs and other legal entities who provide contestable electricity services.

TasNetworks will provide access, when appropriate (as determined by the Guidelines), to the relevant ring-fenced information to those legal entities included on TasNetworks' Information Sharing Register.

TasNetworks' Information Sharing Register records:

- a. the names of RESPs and other legal entities that TasNetworks has shared ring-fenced information with; and
- b. the kind of ring-fenced information and description of the information that each entity has requested.

Approach to Sharing Information

To access ring-fenced information through TasNetworks' Information Sharing Register, legal entities can request:

- to be included on [TasNetworks' Information Sharing Register](#) with respect to all or specific kinds of information; and/or
- request access to information that has been identified on TasNetworks' Information Sharing Register.

To do either of the above you must apply by sending an email to Regulation@TasNetworks.com.au with:

- a completed [TasNetworks Information Register Application Form](#); and
- a completed and signed [Information Sharing Deed Poll](#), outlining terms and conditions relating to the use, storage and disclosure of any information TasNetworks shares with you.

By submitting the application to TasNetworks, you agree that the details of your application will become publicly available on TasNetworks' Information Sharing Register. Click here to view [TasNetworks' Privacy Policy](#).

Reviewing the Information Request

TasNetworks will assess whether the Guidelines' requirements are met for disclosure of the ring-fenced information that is being requested and for recording on the Information Sharing Register.

In reviewing your request, TasNetworks will take into consideration:

- a. if the information that is being requested is considered ring-fenced information, within the meaning of the Guidelines; and
- b. whether TasNetworks is satisfied that the legal entity is competing, or seeking to compete with TasNetworks or any of TasNetworks' RESPs, in relation to the provision of contestable electricity services; and

Where applicable, we will include your details on TasNetworks' Information Sharing Register as soon as reasonably practicable. The date we receive your complete email application will be taken to be the date

you are registered with us. We may contact you to seek clarification on your application, particularly regarding the kind of information that you are seeking.

Provision of Information

Prior to ring-fenced information being provided, you will be required to agree to terms and conditions of access. The terms and conditions will include requirements to comply with the Guidelines, including its confidentiality restrictions.

In accordance with our obligations under the Guidelines, if your request is approved and the relevant conditions are met, we will share the information with you and all other interested parties and make this clear on our website.

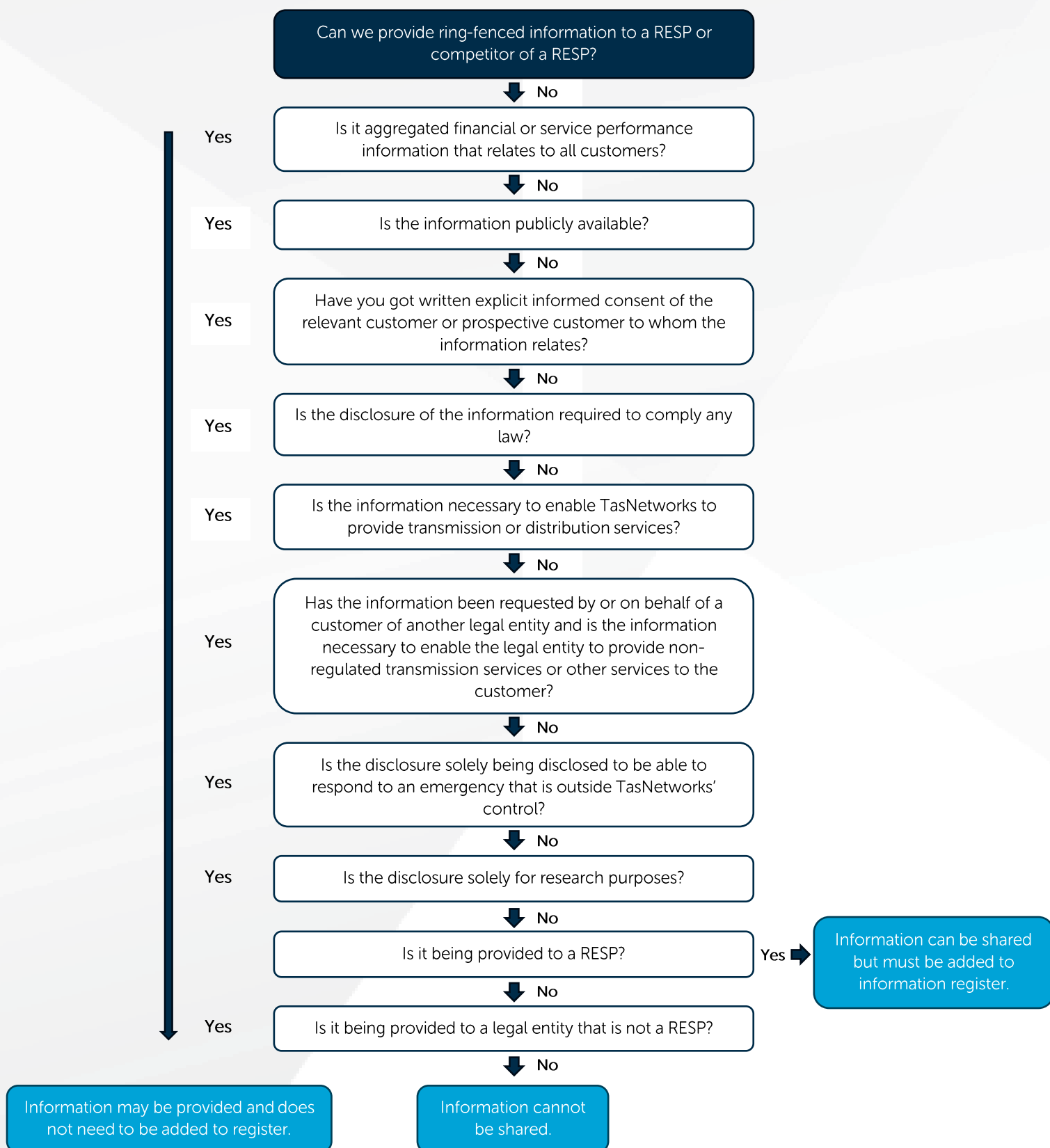
Changes to TasNetworks' Information Register

In the event that you need to amend your information on TasNetworks' Information Sharing Register, we request that you please send an email to Regulation@TasNetworks.com.au outlining the information that needs to be changed.

To be removed from TasNetworks' Information Sharing Register, please send an email to Regulation@TasNetworks.com.au.

Appendix A

Below is a flow chart that shows the process of deciding whether or not we will share ring-fenced information and make it publicly available on our Information Sharing Register.





www.tasnetworks.com.au

Ring-fencing Information Sharing Protocol
Official