

# ***TasNetworks Ring-fencing Information Sharing Protocol***

## **Purpose**

The purpose of this information sharing protocol is to set out the process via which TasNetworks will share information pursuant to clause 4.3.4 of the Australian Energy Regulator's Distribution Ring-fencing Guideline (Guideline). The Guideline can be found on the [AER's website](#).

Defined terms have the same meaning as set out in the Guideline.

## **Disclosure of Information under the Guideline**

Pursuant to clause 4.3.2 of the Guideline, TasNetworks must not disclose confidential information to any person, including a related electricity service provider, unless:

- a) we have first obtained the explicit informed consent from the relevant customer, or prospective customer, to whom the confidential information relates;
- b) the disclosure is required by, or for the purpose of complying with any law;
- c) the disclosure is necessary to enable TasNetworks to provide its distribution services, its transmission services or its other services;
- d) the information has been requested by or on behalf of a customer, or potential customer, of another legal entity, and the disclosure is necessary to enable the legal entity to provide its transmission services, contestable electricity services or other services to the customer or potential customer;
- e) the disclosure is solely for the purpose of providing assistance to another Network Service Provider to the extent necessary to respond to an event (such as an emergency) that is beyond the other Network Service Provider's reasonable control;
- f) the disclosure is solely for the purposes of research by a legal entity other than a related electricity service provider of TasNetworks;
- g) where there is another DNSP that is an affiliated entity of TasNetworks, and the disclosure is to the part of that other DNSP that provides that other DNSP's direct control services; or
- h) a related electricity service provider of TasNetworks has requested the disclosure and TasNetworks complies with clause 4.3.4 of the Guideline (explained further below).

# Access to information by competitors or potential competitors of a related electricity service provider

Subject to the requirements of clause 4.3.4 of the Guideline, where TasNetworks provides confidential information to a related electricity service provider, TasNetworks must also provide access to that information to competitors or potential competitors of the related electricity service provider.

In summary, the requirements of the Guideline are that we will share the confidential information with you if:

1. The information has been shared with our related electricity service provider and an exemption under the Guideline does not apply; and
2. You must be:
  - a. Included on our information register in respect of that particular kind of confidential information; and
  - b. Competing, or seeking to compete, with us or our related electricity service provider in relation to the provision of contestable electricity services.

## Information register

Our information register is available on the [TasNetworks website](#).

The information register records:

- 1) the names of entities that request access to confidential information that we share with our related electricity service provider; and
- 2) the kind of confidential information each entity has requested.

## Inclusion on the information register

To be included on our information register, you must apply to: [regulation@tasnetworks.com.au](mailto:regulation@tasnetworks.com.au). You should also email this address if you wish to be removed from the register.

We will include you on the register as soon as reasonably practicable, but the date we receive your email application will be taken to be the date you are registered with us. We may contact you to seek clarification of your application, particularly regarding the kind of information you are registering for.

By submitting the application to us, you agree that the details of your application will become publicly available on the information register. View [TasNetworks' Privacy Policy](#).

## Provision of information

TasNetworks will assess that the Guideline's requirements are met for disclosure of the confidential information. Where the requirements of the Guideline are met, you will be required to agree to terms and conditions of access prior to the confidential information being provided to you. The terms and conditions will include requirements to comply with the Guideline including its confidentiality restrictions.

## Contact

For further information in relation to this information sharing protocol or the information register, please email: [regulation@tasnetworks.com.au](mailto:regulation@tasnetworks.com.au)