



MEDIA RELEASE

TasNetworks and Uniting Join Forces in New Partnership

Tasmanians now have access to a free Energy Support Program under a new partnership between TasNetworks and Community Services Organisation, Uniting.

Launched today, the new initiative will provide much needed support to Tasmanians experiencing financial hardship because of increasing cost of living expenses and rising energy prices.

“Our community needs immediate support to ease cost of living pressures”, says TasNetworks Acting CEO, Andrew Davis,

“We recognise that electricity costs are a large portion of the household budget right now, and we are committed to helping our customers take control of these costs.”

The new program offers free, over-the-phone energy advice and will assist households to improve energy efficiency, understand their bills, access concessions and discounts where possible and negotiate payment and hardship arrangements with retailers.

Matt Cairns, Uniting's Energy and Financial Literacy Program Manager adds:

“Energy prices are continuing to rise, and we are seeing more people having to trade-off between staying warm, buying food or medicines, or paying their mortgage and rent.

“We know that small changes can make a significant difference in power bills over time. Uniting's team of experts can even advocate on your behalf with retailers for debt relief or waivers, offering a helping hand in dealing with the complexities of the market,” he said.

Reflecting on the partnership, Mr Davis said, “The free service is available now to all Tasmanians. I encourage anyone who may be facing financial challenges or needing extra support managing their energy costs to call the Energy Support Program today.”

The Energy Support Program team is available Monday to Friday during business hours on 1800 313 126.

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