



It's everyone's
responsibility to
be safe around
electricity.

ELECTRICAL CONTRACTORS

How to
Get Power
Connected

For more information visit
www.tasnetworks.com.au
or call
1300 137 008



TasNetworks
Delivering your power

ELECTRICAL CONTRACTOR

- Submit your connection application as early as possible, at least 1 month prior to your customer requiring power supply.
- For a negotiated connection your application should be submitted 6 months prior to needing power supply.
- Submit your Electrical Works Request (EWR) when your work on site is complete.

TIPS

- Find out who the customer's Electricity Retailer is.
- There is no cost to complete your application for a basic connection.
- Please do not submit the connection application and the Electrical Works Request (EWR) at the same time it could delay the process.
- If supply is not available and the distribution network needs to be adjusted this could take up to 4 months.

HOW TO GET POWER CONNECTED

BASIC CONNECTION

STEP 1

Customer OR Builder contact an Electricity Retailer and create an electricity account.

STEP 2

Customer OR Builder contact an Electrical Contractor to discuss connection.

STEP 3

Customer OR Builder OR Electrical Contractor fill in a connection application form at tasnetworks.com.au at least one month prior to connection.

STEP 4

TasNetworks will respond to the application within 10 business days. Connection cost will be advised at this point.

STEP 5

Electrical Contractor will complete work at Customer OR Builder's property.

STEP 6

Electrical Contractor will submit Electrical Works Request (EWR) to TasNetworks.

STEP 7

TasNetworks will process EWR within 24 hours and issue to the Electricity Retailer.

STEP 8

Electricity Retailer ensures electricity account is created. Requests TasNetworks to connect electricity. Requests for metering installation to the Metering Provider.

STEP 9

TasNetworks completes field works within 10 business days of receiving retailer request.

STEP 10

Metering Provider will install an electricity meter within 6 business days of TasNetworks performing the field work. Once the meter is installed power is energised and ready to use.

As at December 2019

The connection may not be basic and may require a negotiated connection, refer to our website
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